



# INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

Dundigal - 500043, Hyderabad

## IQAC QUALITY PERFORMANCE INDICATORS OF IT & Infrastructure Management Services

**Context: Institute Infrastructure Outcome**

**For the month of \_\_\_\_\_ 2024**

S.No	Description	Values
<b>1</b>	<b>Computers</b>	
	<ul style="list-style-type: none"><li>i. Number of computers available</li><li>ii. Number of computers available at each specific location</li><li>iii. Number of computers procured</li><li>iv. Number of computers sent to dead stock</li><li>v. Number of computers need service</li></ul>	
<b>2</b>	<b>Internet Services</b>	
	<ul style="list-style-type: none"><li>i. Bandwidth Available</li><li>ii. Number of access points available</li><li>iii. Number of access points working condition</li><li>iv. Number of access points need service</li><li>v. Expenditure on internet</li></ul>	
<b>3</b>	<b>AWS Cloud maintenance</b>	
	<ul style="list-style-type: none"><li>i. Monthly expenditure on cloud services<ul style="list-style-type: none"><li>a. Build IT Server</li><li>b. Samvidha Server</li><li>c. Akanksha Server</li><li>d. eExamDesk</li><li>e. Aksha Server</li></ul></li><li>ii. Upgradation on cloud services</li></ul>	
<b>4</b>	<b>Printers</b>	
	<ul style="list-style-type: none"><li>i. Number of printers procured</li><li>ii. Number of printers available</li><li>iii. Number of printers in working condition / Need service</li><li>iv. Number of printers sent to dead stock</li><li>v. Expenditure on cartridge refilling</li></ul>	
<b>5</b>	<b>Scanners</b>	
	<ul style="list-style-type: none"><li>i. Number of scanners procured</li><li>ii. Number of scanners available</li><li>iii. Number of scanners in working condition</li><li>iv. Number of scanners need service</li><li>v. Number of scanners sent to dead stock</li></ul>	
<b>6</b>	<b>Webcams</b>	
	<ul style="list-style-type: none"><li>i. Number of webcams available</li></ul>	

	<ul style="list-style-type: none"> <li>ii. Number of webcams in working condition</li> <li>iii. Number of webcams need service</li> <li>iv. Number of webcams procured</li> </ul>	
<b>7</b>	<b>UPS</b>	
	<ul style="list-style-type: none"> <li>i. Number of UPS available</li> <li>ii. Number of UPS in working condition</li> <li>iii. Expenditure on UPS</li> </ul>	
<b>8</b>	<b>Fiber Access Points</b>	
	<ul style="list-style-type: none"> <li>i. Number of fiber access points available</li> <li>ii. Number of fiber access points not working</li> <li>iii. Expenditure on fiber access points</li> </ul>	
<b>9</b>	<b>Interactive display Units and Smart TVs</b>	
	<ul style="list-style-type: none"> <li>i. Number of Interactive display's available</li> <li>ii. Number of Interactive display's newly purchased</li> <li>iii. Number of Smart TVs available</li> <li>iv. Number of Smart TVs newly purchased</li> <li>v. Number of Smart TVs / Interactive displays sent to dead stock</li> <li>vi. Number of Smart TVs / Interactive displays not working</li> </ul>	
<b>10</b>	<b>Complaints / Grievances</b>	
	<ul style="list-style-type: none"> <li>i. Number of grievances received</li> <li>ii. Number of grievances resolved</li> <li>iii. Number of grievances pending</li> </ul>	

**Summary:**

S.No	Notable Observations

\*Add more rows if required

**Dean - ITIMS**