QUANTITATIVE ANALYSIS FOR BUSINESS DECISIONS

II Semester: MBA								
Course Code	Category	Hours / Week			Credits	Maximum Marks		
CMBC20	Core	L	T	P	C	CIA	SEE	Total
		4	-	-	4	30	70	100
Contact Classes: 45	Tutorial Classes: Nil	Practical Classes: Nil				Total Classes: 45		

I. COURSE OVERVIEW:

The main objective of the course is to help develop and enhance quantitative approach & knowledge. This means good quantitative skills, as well as confidence in the usage of statistical methods and their interpretations, focusing on improved decision-making abilities based on quantitative sources.

II. COURSE OBJECTIVES:

The students will try to learn:

- I. Mathematical model and solve the real life system with limited constraints by applying LPP.
- II. Transportation and assignment concepts to implement supply chain management
- III. PERT and CPM techniques to plan, schedule, and control projects.
- IV. Alternatives using decision-making under risk and uncertainty and game theory.
- V. The simulation process in queuing theory to evaluate the system.

III. COURSE OUTCOMES:

After successful completion of the course, students will be able to:

- **CO 1:** Explain the importance of operation research to assess complicated issues in the face of uncertainty.
- CO 2: Use a linear programming mathematical model to solve real-world issues and get the best results.
- CO 3: Solve the assignment model to reduce total cost or increase total profit.
- CO 4: Classify various transportation models in order to allocate resources efficiently.
- **CO 5:** Examine the PERT chart and its concepts to assess the amount of time and resources required to run a project.
- CO 6: Determine the critical path for making the project plan, management, and analysis.
- **CO 7:** Demonstrate how to use decision theory to select the best alternative.
- **CO 8:** Design a decision tree for creating and handling non-linear data sets.
- **CO 9:** Analyze the queuing models to determine the optimization of ques.
- **CO 10:** Classify differences in queuing models to study the delays caused by waiting in line.

IV. SYLLABUS:

UNIT-I LINEAR PROGRAMMING Classes:08

Operation Research – Introduction, Models, Areas of Application. Linear Programming (L.P.): Mathematical Formulation of L.P. problem. Graphical Method and Special Cases: Alternative optimal solutions, Unbounded solutions, Infeasible solutions. Simplex Method – Concept of slack, surplus & artificial variables. Manual solutions of L.P.P. upto 3 iterations. Minimization & Maximization Problems.

UNIT-II ASSIGNMENT ANDTRANSPORTATON MODEL Classes:08

Algorithm for solving assignment model, Hungarian's method for solving assignment problem, variations of assignment problem: multiple optimal solutions, Maximization case in assignment problem. Unbalanced assignment problem and travelling salesman problem.

Transportation problem: mathematical model of transportation problem, methods for finding initial feasible solution: northwest corner Method, least cost method, Vogel's approximation method, test of optimality by Modi Method, various transportation Problems like unbalanced supply and demand and degeneracy.

UNIT-III NETWORK ANALYSIS

Classes:10

Introductory concepts in network analysis: Programme Evaluation and Review Technique (PERT) / Critical Path Method (CPM) and their managerial applications; Computations in PERT networks finding earliest times, latest times and floats for events and activities.

Probability considerations in PERT networks; Elementary PERT/ CPM-Cost Analysis, Time-cost tradeoff in network analysis.

UNIT-IV DECISION THEORY

Classes: 10

Introduction, ingredients of decision problems, decision making under uncertainty, cost of uncertainty, under risk, under perfect information, decision tree, construction of decision tree.

UNIT-V QUEUING THEORY

Classes: 09

Queuing structure and basic components of a queuing model, distributions in queuing model, Differences in queuing model with FCFS, queue discipline, single and multiple service station with finite and infinite population.

Text Books:

- 1. Stacho, Juraj. "Introduction to operations research", 10thEdition, 2021.
- 2. Stevenson J. William, "Operations Management", Tata McGraw-Hill, 13thEdition, 2017
- 3. Barry Render, Ralph M. Stair, Jr., Michael E. Hanna, "Quantitative Analysis for Management", Pearson Education, 11thEdition, 2017.
- 4. B Mahadevan, "Operations Management: Theory and Practice", Pearson Education India, 3rdEdition, 2015.
- 5. Anderson, Sweeney, Williams, Camm, Martin. "Quantitative Methods for Business", 12thEdition, Cengage Learning, 2013.
- 6. J.K. Sharma, "Operations Research-Theory and applications", MacMillan, 5thEdition, 2013.
- 7. R. Panneerselvam, "Operations Research", PHI, 3rd revised Edition, 2012.

Reference Books:

- 1. Anand Sharma, "Quantitative Techniques for Decision Making", HPH, 1stEdition, 2010.
- 2. Prem Kumar Gupta, "Introduction to Operations Research", S.Chand, 5thEdition, 2012.
- 3. K.L Schgel, "Quantitative Techniques and Statistics", 3rdrevised Edition, 2012.
- 4. Hillier / Lieberman, "Introduction to operations research", TMH, 9thEdition, 2012.
- 5. Hamdy A Taha, "Operations Research: An Introduction", Pearson, 9thEdition, 2013.

Web References:

- 1. http://web.itu.edu.tr/topcuil/ya/OR.pdf
- 2. http://textofvideo.nptel.iitm.ac.in/112106134/lec1.pdf

E-Text Books:

- 1. https://www.goodreads.com/shelf/show/operations-research
- 2. https://books.google.co.in/books/about/Operations_Research.html?id=P9h42uyE72YC
- 3. https://www.bbau.ac.in/dept/UIET/EME-601%20Operation%20Research.pdf
- 4. http://eprints.stiperdharmawacana.ac.id/51/1/%5BJohn_Buglear%5D_Quantitative_Methods_for_Business %28BookFi%29.pdf
- 5. https://www.scribd.com/document/441357778/N-D-Vohra-Quantitative-techniques-in-management-Tata-McGraw-Hill-2006-pdf