Hall	Ticket	No

INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous) Dundigal-500043, Hyderabad

B.Tech VII SEMESTER END EXAMINATIONS (REGULAR/SUPPLEMENTARY) - DECEMBER 2022 Regulation: R18

SOFT SKILLS AND INTERPERSONAL COMMUNICATION SKILLS

Time: 3 Hours

(AERONAUTICAL ENGINEERING)

Max Marks: 70

Question Paper Code: AHSB18

Answer FIVE Questions choosing ONE question from each module All Questions Carry Equal Marks

All parts of the question must be answered in one place only

$\mathbf{MODULE}-\mathbf{I}$

- 1. (a) Write about hard skills and soft skills and mention the significance of soft skills for the engineering students. [BL: Understand| CO: 1|Marks: 7]
 - (b) "We never get a second chance to make the first impression." Support this statement with an example. [BL: Apply] CO: 1|Marks: 7]
- 2. (a) Describe the process for a learner to become a multitasker. What are the tools one can use to do multitasking? [BL: Understand| CO: 1|Marks: 7]
 - (b) "Soft skills enable students to tackle any adverse situation" do you agree with the statement? If yes explain with reason, if No explain with reason? [BL: Apply] CO: 1|Marks: 7]

$\mathbf{MODULE}-\mathbf{II}$

- 3. (a) Describe the way interpersonal communication can influence the psychological health of individuals with examples. [BL: Understand| CO: 2|Marks: 7]
 - (b) Imagine a situation in which you request your father to buy smart phone for you. But your father does not like to provide it as it kills your valuable time. So, convince him by narating its benefits. Write a role-play based on the situation. [BL: Apply] CO: 2|Marks: 7]
- 4. (a) Summarize the term 'Listening' and explain the steps to follow for the effectiveness of listening in your own words. [BL: Understand | CO: 2|Marks: 7]
 - (b) Prepare a conversation between you and the principal of your college asking him permission to participate in sports at a state level competition and also you may not be able to attend the classes for one week. For that reason, you have to convince him to provide attendance for one week. [BL: Apply] CO: 2|Marks: 7]

$\mathbf{MODULE}-\mathbf{III}$

- 5. (a) Summarize the importance of learning the sounds of English language for fluent and confident communication. [BL: Understand| CO: 3|Marks: 7]
 - (b) Word stress plays key role in the spoken communication. Provide atleast 7 words that are wrongly stressed and showcase the right stress of these words. [BL: Apply] CO: 3|Marks: 7]
- 6. (a) "Listening is different from hearing". Explain the process of listening by contrasting it with hearing with a real time classroom example. [BL: Understand| CO: 4|Marks: 7]

(b) How can one make use of the dictionary while listening to lectures and note taking? Explain with real time examples. [BL: Apply] CO: 4|Marks: 7]

$\mathbf{MODULE}-\mathbf{IV}$

- 7. (a) How many verbal skills are there and what are they? Describe in detail the ways of developing the body language. [BL: Understand] CO: 5[Marks: 7]
 - (b) Point out the extraordinary contribution of the verbal and non-verbal skills for communication development. [BL: Apply] CO: 5|Marks: 7]
- 8. (a) Write down the significant role of eye contact. Elaborate on the importance of facial expressions in body language. [BL: Understand] CO: 5|Marks: 7]
 - (b) Describe how verbal skills can be used for the development of communication? Differentiate between verbal and non-verbal communication. [BL: Understand] CO: 5[Marks: 7]

$\mathbf{MODULE}-\mathbf{V}$

- 9. (a) Outline the structure of report writing? Compare between report writing and essay writing. Explain with examples. [BL: Understand| CO: 6|Marks: 7]
 - (b) What skills should an interviewee need to have during interviews in order to be successful? List any 10 tips to improve interview performance. [BL: Apply| CO: 6|Marks: 7]
- 10. (a) How should you organize your content in report writing? Elaborate the types of vocabulary used in report writing. [BL: Understand| CO: 6|Marks: 7]
 - (b) Discuss your memorable time when you faced an unexpected challenge at work. Give your suggestions based on the experiences you faced. [BL: Apply] CO: 6|Marks: 7]

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