

## Feedback Analysis of Survey on Safe and Security

### Academic Year 2025-26

The Survey on Safe and Security designed to evaluate the effectiveness of safety and security measures within an educational institution. It includes eight key parameters that address both physical and procedural aspects of campus safety. The survey covers areas such as the availability of surveillance cameras, security guards, medical and emergency facilities, ambulance services, and emergency phone lines. It also assesses awareness programs, GPS tracking in transportation, and the overall sense of safety felt by individuals on campus.

#### 1. Availability of Surveillance cameras

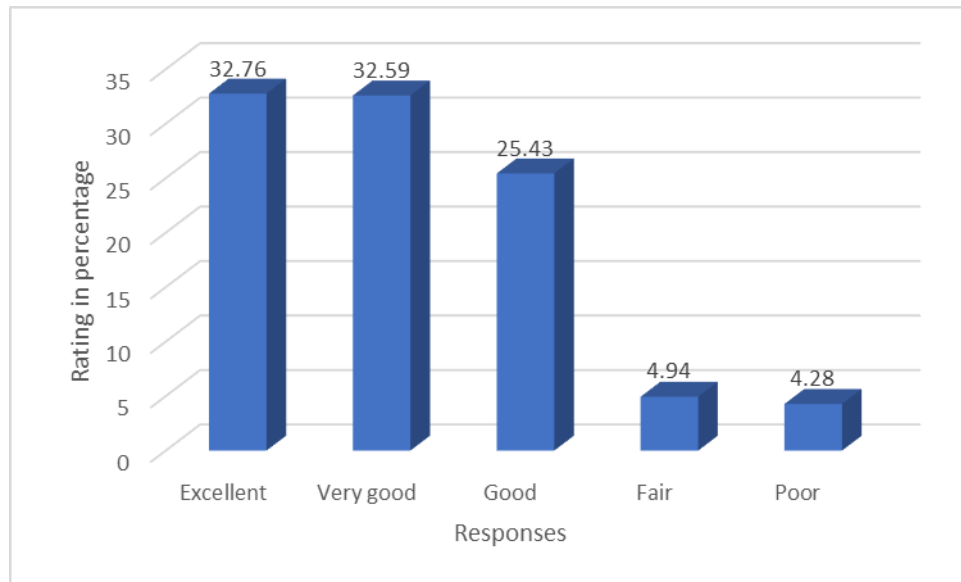


Figure 1: Availability of Surveillance cameras

The figure 1 describes Availability of Surveillance Cameras shows respondents' ratings across five categories: excellent, very good, good, fair, and poor.

The majority of respondents gave positive ratings, with Excellent 32.76% and very good 32.59% being the highest and nearly equal. This indicates that around two-thirds of respondents are highly satisfied with the availability of surveillance cameras. Additionally, 25.43% rated it as Good, further reinforcing an overall positive perception. Only a small proportion of respondents expressed dissatisfaction, with 4.94% rating it as Fair and 4.28% as Poor.

In summary, the data reflects a strong positive opinion, where most respondents consider the availability of surveillance cameras to be good to excellent, and very few perceive it negatively.

#### Analysis:

The data for Q1 Availability of Surveillance Cameras shows a highly favorable perception among respondents, with clear dominance of positive ratings.

A combined 65.35% of respondents rated the availability as excellent 32.76% or very good 32.59%, indicating that most people are very satisfied with the surveillance infrastructure. When including the good category 25.43%, the overall positive response rises to about 90.78%, which reflects a very strong approval level.

On the other hand, negative feedback is minimal. Only 4.94% rated it as fair and 4.28% as poor, totaling just 9.22% dissatisfaction. This low percentage suggests that issues related to surveillance camera availability are limited and not widespread.

## 2. Availability of Security guards (Male and Female)

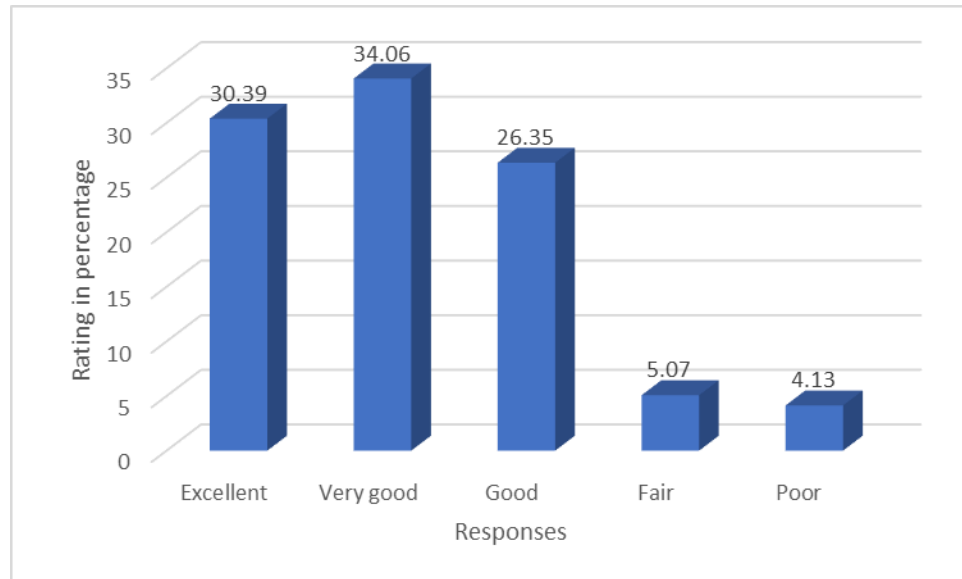


Figure 2: Availability of Security guards (Male and Female)

The figures 2 describes Availability of Security Guards (Male and Female) presents respondents' ratings across five categories.

Most respondents gave positive feedback, with very good 34.06% being the highest rating, followed by excellent 30.39%. Together, these two categories account for a significant majority, indicating strong satisfaction with the availability of security guards. Additionally, 26.35% rated it as Good, further supporting an overall favorable perception.

Only a small portion of respondents expressed dissatisfaction, with 5.07% rating it as Fair and 4.13% as Poor.

### Analysis:

The data for "Q2 Availability of Security Guards (Male and Female)" indicates a strong overall satisfaction level with only minor concerns.

A combined 64.45% of respondents rated the availability as very good 34.06% and excellent 30.39%, showing that a majority are highly satisfied. When the good category 6.35% is included, the total positive response increases to about 90.80%, reflecting a very positive perception of security guard availability.

Negative feedback is quite low, with only 5.07% rating it as Fair and 4.13% as Poor, totaling around 9.20% dissatisfaction. This suggests that issues related to availability are limited and not widespread.

## 3. Availability of doctor and Emergency Medical facilities

The figure 3 outlines Availability of Doctor and Emergency Medical Facilities shows respondents ratings across five categories.

Most respondents provided positive feedback, with very good 32.04% being the highest rating, followed by good 28.22% and excellent 27.82%. These three categories together form a strong majority, indicating that most people are satisfied with the availability of medical facilities.

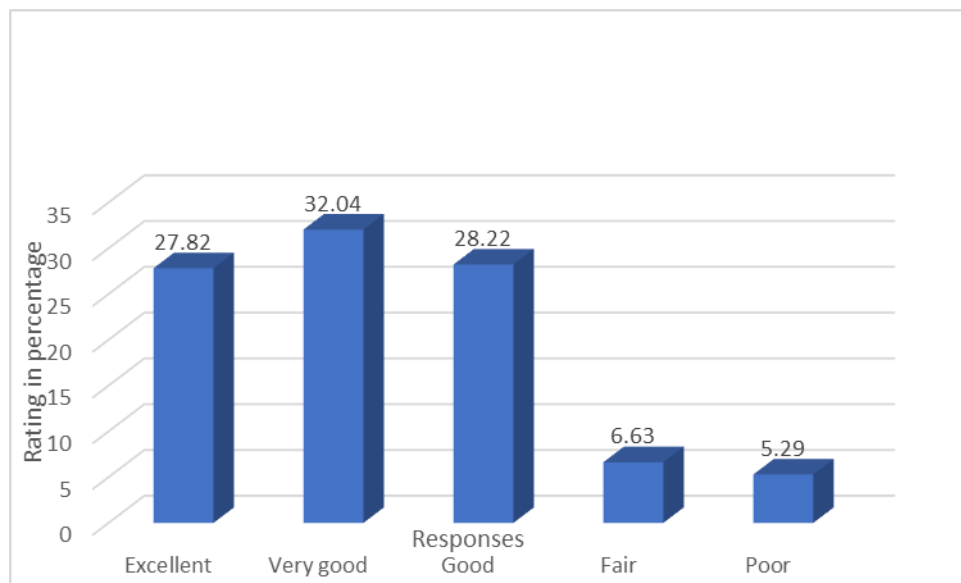


Figure 3: Availability of doctor and Emergency Medical facilities

A smaller percentage expressed dissatisfaction, with 6.63% rating it as Fair and 5.29% as Poor. In summary, the data reflects a generally positive perception, where the majority of respondents consider the availability of doctors and emergency medical facilities to be good or very good, while only a small portion report negative experience.

#### Analysis:

The Figure 3 outlines "Q3 Availability of doctor and Emergency Medical facilities" reveals a high level of public satisfaction regarding healthcare access, with a combined 88.08% of respondents rating services as good or better. The most frequent response was very good at 32.04%, followed closely by good 28.22% and excellent 27.82%. This heavy concentration in the top three tiers suggests that the vast majority of the population feels well-supported by the current medical infrastructure. Conversely, negative perceptions remain a small minority; only 6.63% of participants rated availability as fair, and a mere 5.29% labeled it as poor. Overall, the data indicates a robust system where positive experiences significantly outweigh the challenges faced by approximately 12% of the surveyed group.

#### 4. Availability of Ambulance

The figure 4 describes Availability of Ambulance presents a highly positive outlook on emergency transport services, with the vast majority of feedback falling into favorable categories. The largest segment of respondents, 31.97%, rated ambulance availability as very good while 28.08% gave it an excellent rating and 27.34% rated it as "Good". Collectively, this represents a substantial 87.39% satisfaction rate, indicating that the service is reliable for the bulk of the population. On the lower end of the spectrum, only a small minority reported less than satisfactory experiences, with 6.92% rating the availability as fair and just 5.69% as "Poor."

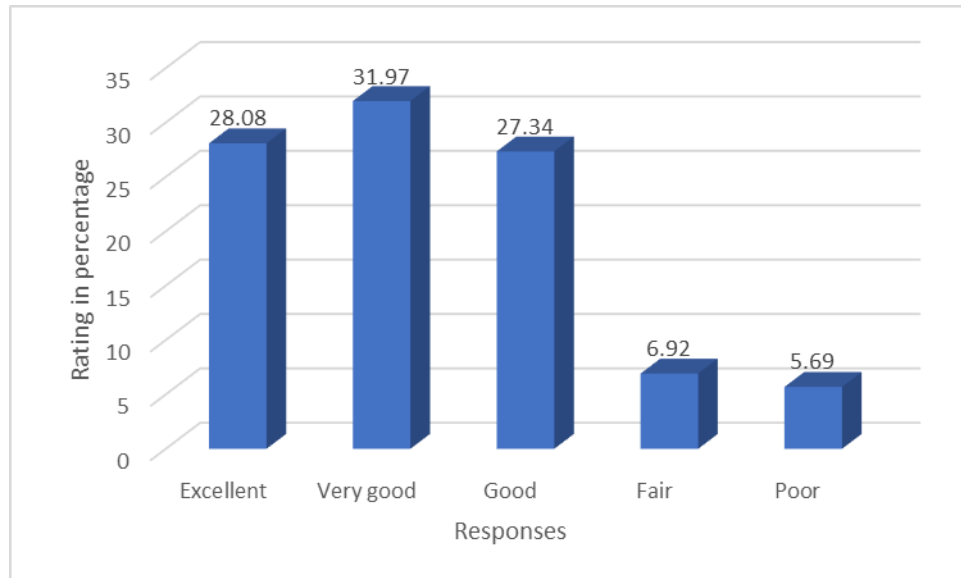


Figure 4: Availability of Ambulance

These results suggest that while the current emergency transport infrastructure is performing strongly, there is a minor gap of roughly 12.6% that may require further investigation into response times or geographic coverage.

**Analysis:**

The analysis of the Q,4 Availability of Ambulance" data reveals a high level of public satisfaction, with a combined 87.39% of respondents rating the service as good or better. The most frequent assessment was very good at 31.97%, followed closely by excellent at 28.08% and good at 27.34%, indicating that the vast majority of the population perceives the emergency transport infrastructure as reliable and accessible. In contrast, negative sentiment remains a small minority, with only 6.92% of participants rating availability as fair and a mere 5.69% labeling it as "Poor." These results suggest a robust emergency system where positive experiences significantly outweigh the service gaps experienced by the remaining 12.61% of the surveyed group.

**5. Availability of emergency phone lines**

The figure 5 visualizes Availability of emergency phone lines" indicates a strong public consensus on the accessibility of emergency communication, with a vast majority of responses trending toward the positive. Specifically, 31.88% of respondents rated the availability as very good making it the most common sentiment, followed by 27.71% who gave an excellent rating and 26.97% who rated it as "Good." Collectively, this represents an impressive 86.56% positive feedback rate, suggesting that the technical infrastructure for emergency reporting is highly reliable. On the lower end of the scale, dissatisfaction remains minimal, with 6.74% of participants rating the service as fair and 6.7% as "Poor."

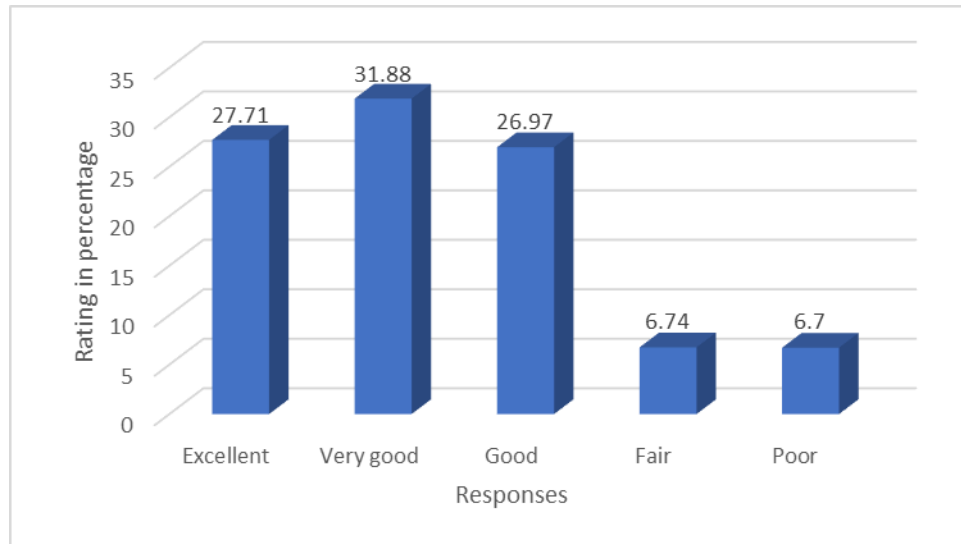


Figure 5: Availability of emergency phone lines

While these results reflect a robust and functional emergency line system, the small percentage of "Poor" ratings hints at isolated issues, such as busy lines or connectivity drops, that could still be addressed to reach full coverage.

**Analysis:**

The analysis of the data regarding the "Availability of emergency phone lines" Q5 indicates a high degree of public confidence in the communication infrastructure, with a combined 86.56% of respondents providing a favorable rating of good or better. The most prominent sentiment was very good representing 31.88% of the feedback, followed closely by excellent at 27.71% and good at 26.97%. These figures suggest that the emergency contact systems are perceived as highly accessible and reliable by the vast majority of the population. On the other hand, the negative feedback remains relatively low, with 6.74% rating the availability as fair and 6.7% as "Poor." While the overall system is performing strongly, the combined dissatisfaction rate of 13.44% is slightly higher than that seen in doctor or ambulance availability, suggesting that minor technical barriers or wait times on emergency lines may be an area for future optimization to ensure universal access.

**6. Awareness programs /activities on safety and security**

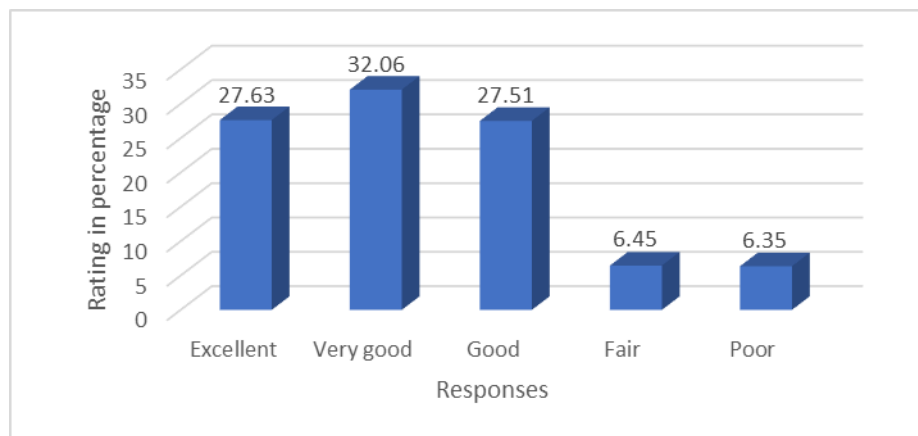


Figure 6: Awareness programs /activities on safety and security

The figure 6 shows awareness programs /activities on safety and security”, reflects a highly positive public response to local safety initiatives, with an overwhelming 87.2% of respondents rating these programs as good or better. The most common rating is very good at 32.06%, followed by excellent 27.63% and good 27.51%, indicating that the majority of the community feels well-informed and engaged by the safety activities provided. Conversely, negative feedback remains minimal, with only 6.45% of participants rating the programs as fair and 6.35% as poor. These results demonstrate that safety and security outreach efforts are currently very effective, leaving only a small portion of the population 12.8% that may benefit from more targeted or accessible awareness campaigns.

**Analysis:**

The analysis of the data regarding "Awareness programs /activities on safety and security" Q6 shows a high level of community engagement and satisfaction, with a combined 87.20% of respondents rating these initiatives as good or better. The most frequent rating was very good at 32.06%, followed by excellent at 27.63% and good at 27.51%, indicating that the majority of the population feels well-informed and positively impacted by the current safety outreach efforts. On the other hand, the negative sentiment is minimal, with only 6.45% of participants rating the programs as fair and 6.35% as poor. These results suggest that while the awareness programs are currently very effective for nearly nine out of ten people, there is a small segment of the population approximately 12.8% that may require more accessible or varied communication channels to improve overall community safety literacy.

**7. GPS tracking facility in the transportation**

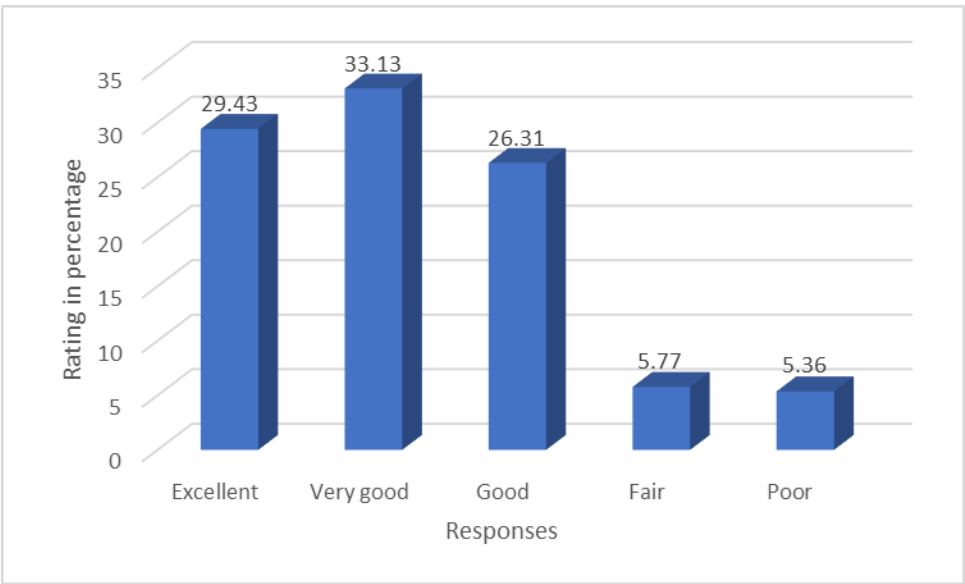


Figure 7: GPS tracking facility in the transportation

The figure 7 shows GPS tracking facility in the transportation" demonstrates a high level of public approval for the technology-driven monitoring of transport services, with a combined 88.87% of respondents rating the facility as good or better. The most prominent rating is very good at 33.13%, followed by excellent 29.43% and good 26.31%, indicating that the majority of

users find the GPS tracking systems effective and reliable for their commuting needs. In contrast, dissatisfaction levels are remarkably low, with only 5.77% of participants rating the service as fair and 5.36% as "Poor." These results suggest that the current GPS infrastructure is a strong point in the transportation system, with nearly 9 out of 10 users satisfied with the real-time visibility provided. that some users might experience minor issues, possibly related to occasional signal disruptions or user interface challenges. The Fair and Poor ratings, while relatively low at 15.19% combined, highlight potential areas of concern, such as inconsistent performance in remote areas, outdated technology, or lack of integration with other systems. Overall, while GPS tracking in transportation is largely effective, addressing the concerns of the minority who rated it Fair or Poor could further enhance its utility and user satisfaction.

## 8. Safety inside the campus

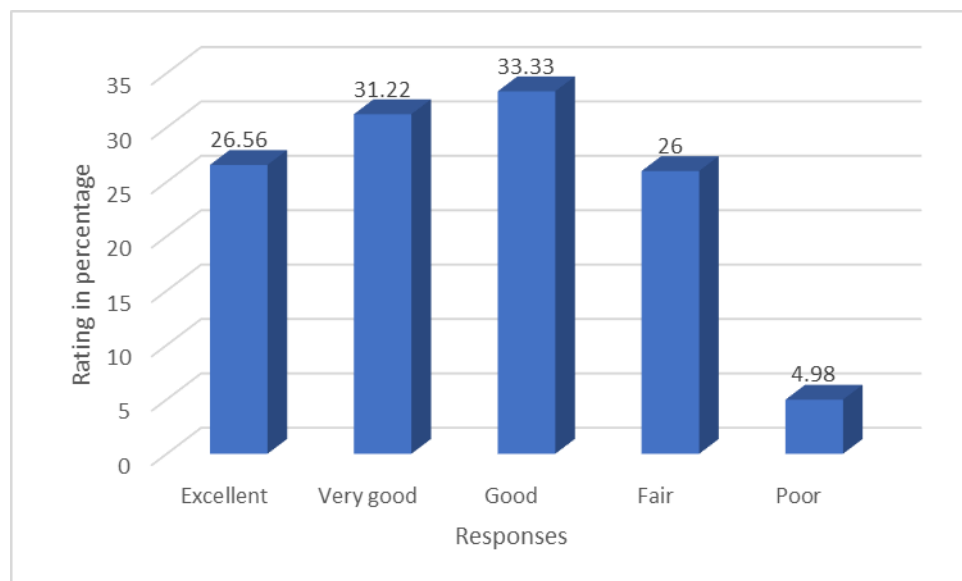


Figure 8: Safety inside the campus

The figure 8 reveals safety inside the campus with positive feedback, but more division regarding personal safety compared to previous metrics. While a combined 91.11% of respondents feel at least fair about their security, the data shows a significant shift towards the middle of the spectrum, with 33.33% rating their safety as good the highest single category in this set. This is followed by 31.22% who feel very good and 26.56% who feel excellent. Notably, the fair rating has seen a substantial increase to 26%, suggesting that a quarter of the campus population feels only moderately secure. On the positive side, the poor rating remains very low at just 4.98%. Overall, while the vast majority feel safe, the spike in fair responses indicates that campus security might be the most critical area for improvement among all the services analyzed so far.

## 9. Overall Satisfaction survey on Safe and Security

The Figure 9 shows, Safe and Security percentages of respondents who are satisfied and dissatisfied across eight quarters Q1–Q8. Overall, satisfaction levels are consistently high, ranging from approximately 86.56% to 90.80%. The highest satisfaction is observed in Q2

90.80%, closely followed by Q1 90.78% and Q8 90.54%. Satisfaction shows a slight decline from Q2 to Q5, reaching its lowest point in Q5 86.56%, but then gradually improves again toward Q8.

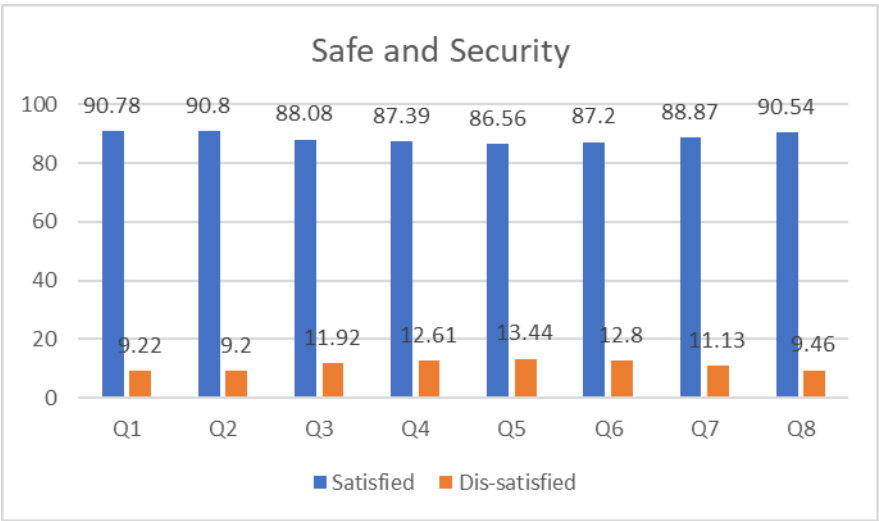


Figure 9: Overall Satisfaction survey on Safe and Security

Dissatisfaction levels remain low throughout, varying between 9.20% and 13.44%. The highest dissatisfaction occurs in Q5 13.44%, which aligns with the lowest satisfaction level, while the lowest dissatisfaction is recorded in Q2 9.20%.

In summary, the data indicates a strong and stable performance in safety and security, with high satisfaction and low dissatisfaction. Although there is a minor dip around the middle quarters Q3–Q5, the trend recovers in later quarters, suggesting improvements and effective management over time.

10. Average analysis on Safe and Security

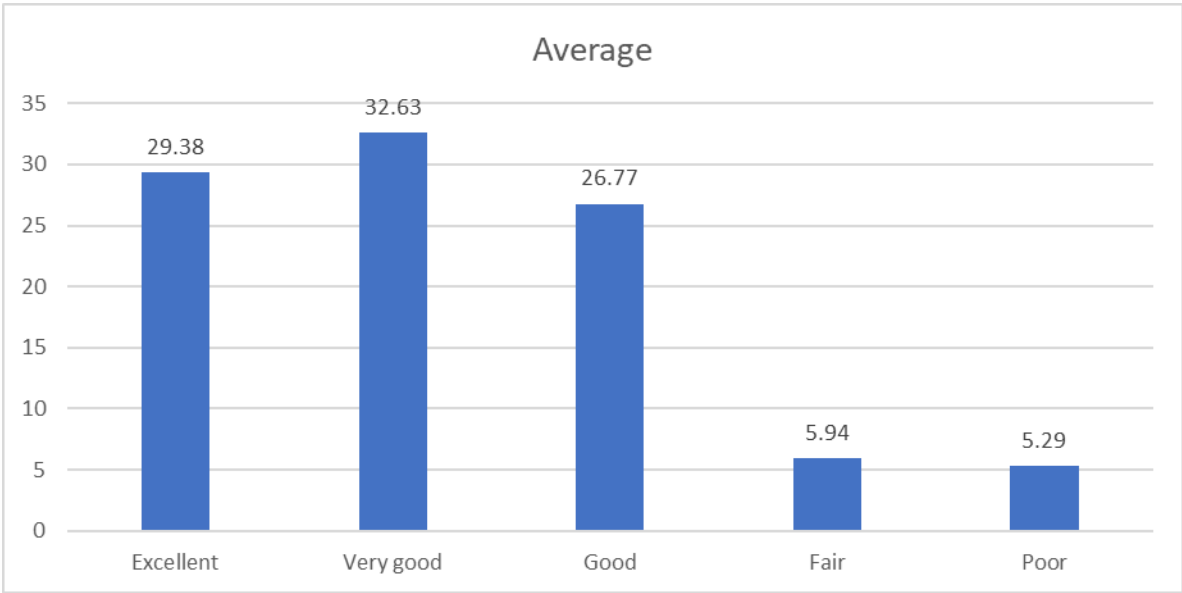


Figure 10: Average analysis of Safe and Security

The figure10 presents average ratings across five categories, showing that very good stands out with the highest score of 32.63, followed by Excellent at 29.38 and Good at 26.77. In contrast, the lower categories are much less significant, with Fair at 5.94 and Poor at 5.29. Overall, the chart highlights those positive ratings dominate the averages, while negative ratings remain minimal, suggesting a generally favorable trend in the data.