INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

Dundigal - 500 043, Hyderabad, Telangana

Feedback Analysis on Internet Computer Facilities
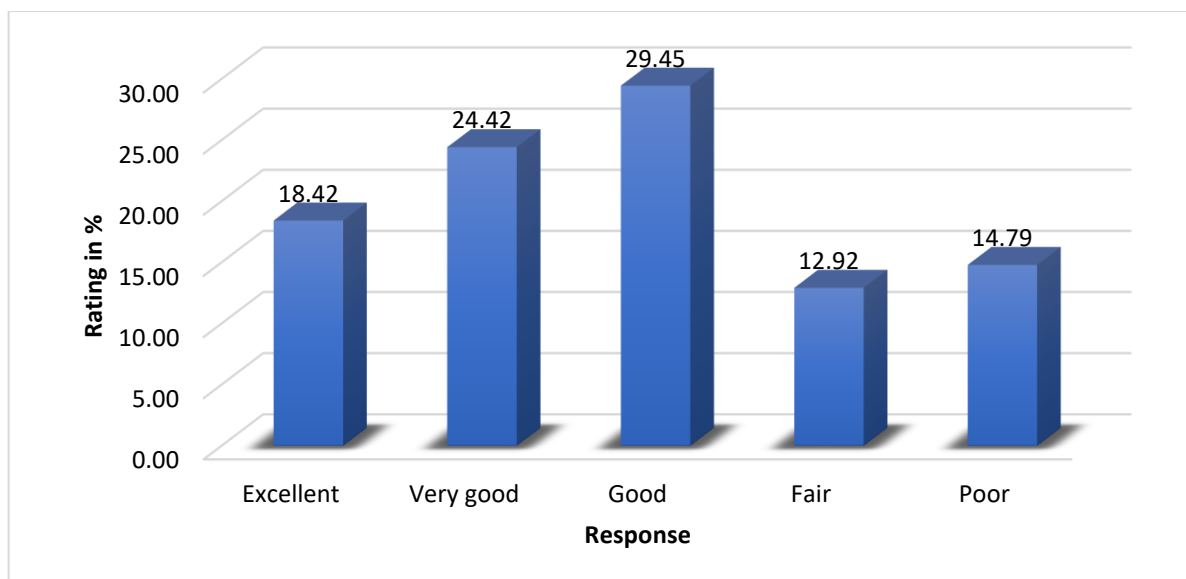
Academic Year 2023-24

Average

Figure 1

Figure 1 illustrates that the majority of respondents rated the availability positively, with "Good" receiving the highest percentage (30.12%), followed by "Very good" (26.89%) and "Excellent" (19.74%). However, smaller portions expressed dissatisfaction, with "Fair" accounting for 12.18% and "Poor" for 11.07%. This distribution suggests that while online learning resources are generally well-regarded, there is room for improvement to address the concerns of the less satisfied respondents.

The adequacy of internet facilities

Figure 2

Figure 2 describes that the majority of respondents rated the facilities positively, with "Good" receiving the highest percentage (28.25%), followed by "Very good" (22.1%) and "Excellent" (19.61%). However, a notable portion expressed dissatisfaction, with "Poor" accounting for 16.49% and "Fair" for 13.55%. This distribution suggests that while internet facilities are generally well-regarded, there is a significant minority of respondents who are dissatisfied, indicating room for improvement.

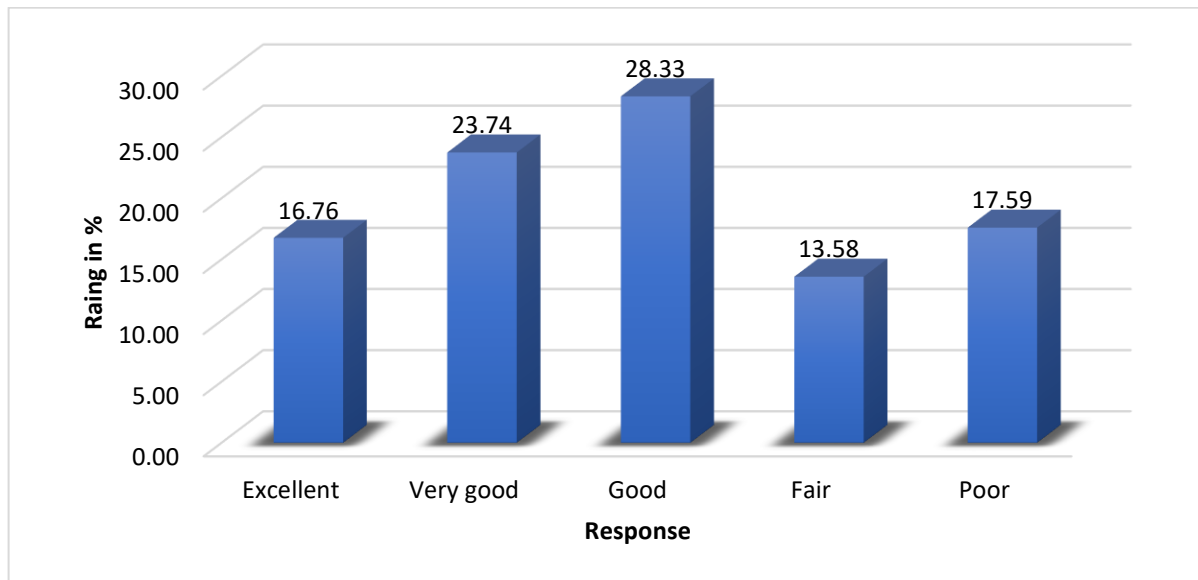**How would you rate the Wi-Fi access in the classrooms / Laboratory**

Figure 3

Figure 3 demonstrates that the majority of respondents rated the access positively, with "Good" receiving the highest percentage (28.33%), followed by "Very good" (23.74%) and "Excellent" (16.76%). However, a notable portion expressed dissatisfaction, with "Poor" accounting for 17.59% and "Fair" for 13.58%. This distribution suggests that while Wi-Fi access is generally well-regarded, there is a significant minority of respondents who are dissatisfied, indicating room for improvement.

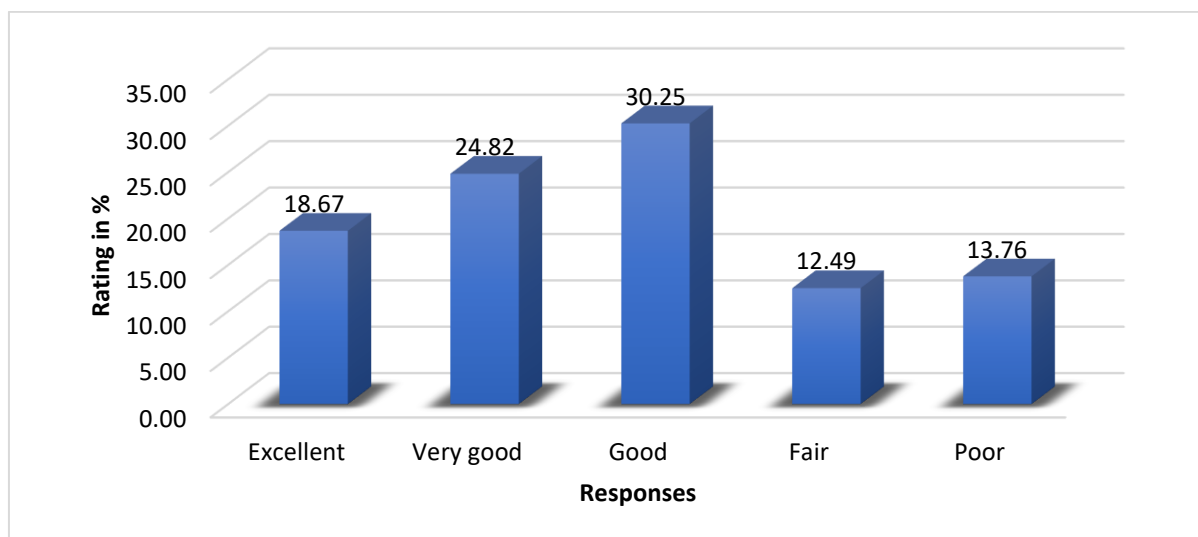**Adequacy of desktop systems in the laboratory / Computer centre**

Figure 4

Figure 4 elucidates that the majority of respondents rated the adequacy positively, with "Good" receiving the highest percentage (30.25%), followed by "Very good" (24.82%) and "Excellent" (18.67%). However, smaller portions expressed dissatisfaction, with "Poor" accounting for 13.76% and "Fair" for 12.49%. This distribution suggests that while the adequacy of desktop systems is generally well-regarded, there is room for improvement to address the concerns of the less satisfied respondents.

Provision for access to computer centre beyond working hours
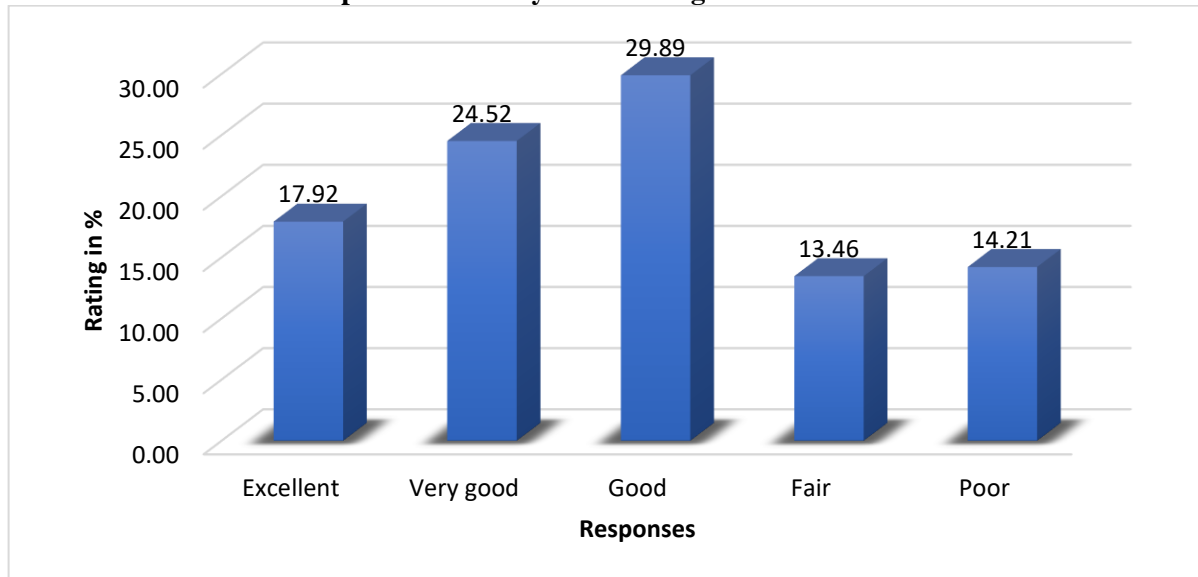

Figure 5

Figure 5 represents that the majority of respondents rated the provision positively, with "Good" receiving the highest percentage (29.89%), followed by "Very good" (24.52%) and "Excellent" (17.92%). However, smaller portions expressed dissatisfaction, with "Poor" accounting for 14.21% and "Fair" for 13.46%. This distribution suggests that while the accessibility of the computer centre is generally well-regarded, there is room for improvement to address the concerns of the less satisfied respondents.

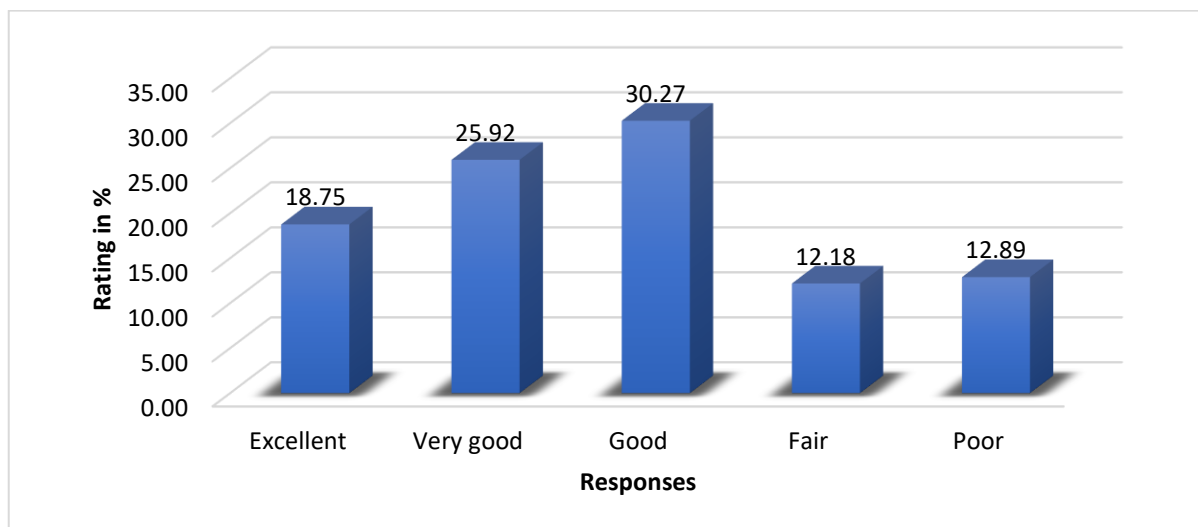**How would you rate the assistance of computer centre staff**

Figure 6

Figure 6 displays that the majority of respondents rated the assistance positively, with "Good" receiving the highest percentage (30.27%), followed by "Very good" (25.92%) and "Excellent" (18.75%). However, smaller portions expressed dissatisfaction, with "Fair" accounting for 12.18% and "Poor" for 12.89%. This distribution suggests that while the assistance of computer centre staff is generally well-regarded, there is room for improvement to address the concerns of the less satisfied respondents.

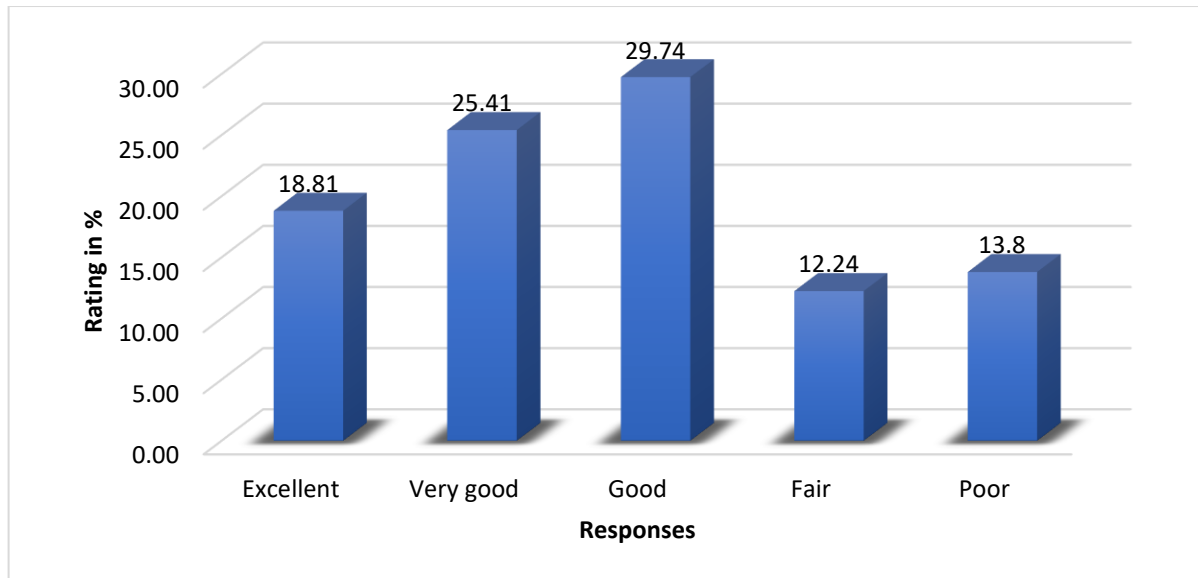**Are you aware about Institute IT policy and e mail etiquette**

Figure 7

Figure 7 shows that the majority of respondents rated their awareness positively, with "Good" receiving the highest percentage (29.74%), followed by "Very good" (25.41%) and "Excellent" (18.81%). However, smaller portions expressed dissatisfaction, with "Poor" accounting for 13.8% and "Fair" for 12.24%. This distribution suggests that while a significant portion of respondents feel they have a good understanding of the Institute IT policy and email etiquette, there is room for improvement to address the concerns of those who rated their awareness as poor or fair.