



INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

Dundigal, Hyderabad – 500043.

Feedback Analysis on Library Facilities

Academic Year 2021-22

Average

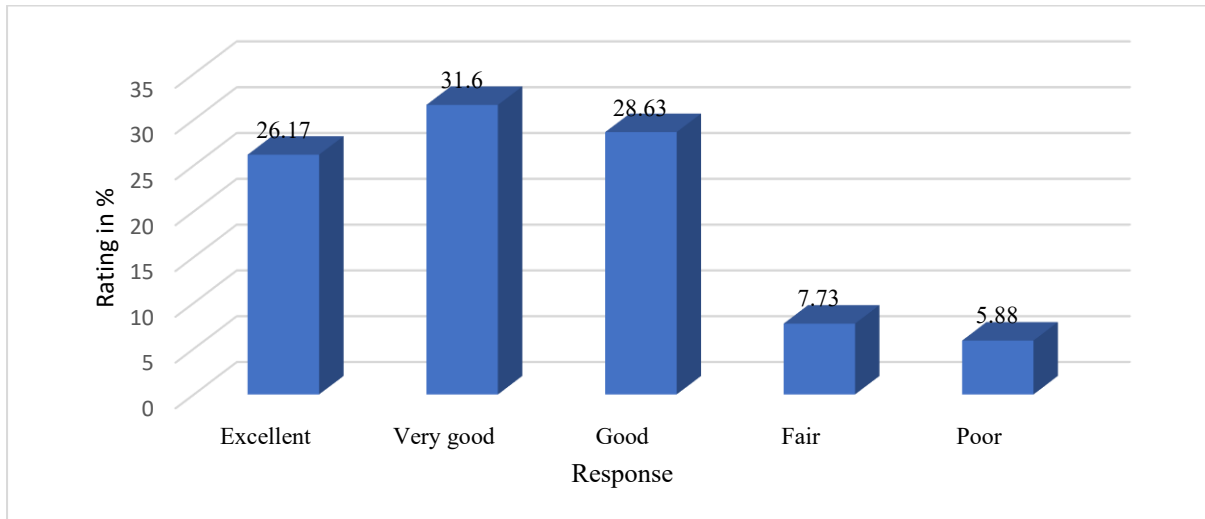


Figure 1

Figure 1 shows the above bar chart depicts the overall satisfaction survey of library facilities for the academic year 2021-22. Out of total number of students surveyed, the average responses from all the questionnaire resulted in satisfaction percent of 86.4 % and dissatisfaction percent of 13.6 %. Though the average dissatisfaction percent are less than 20 %, the student indicated the improvement needed from the individual questions asked to them under this survey.

Computers and electronic equipment are accessible in the library

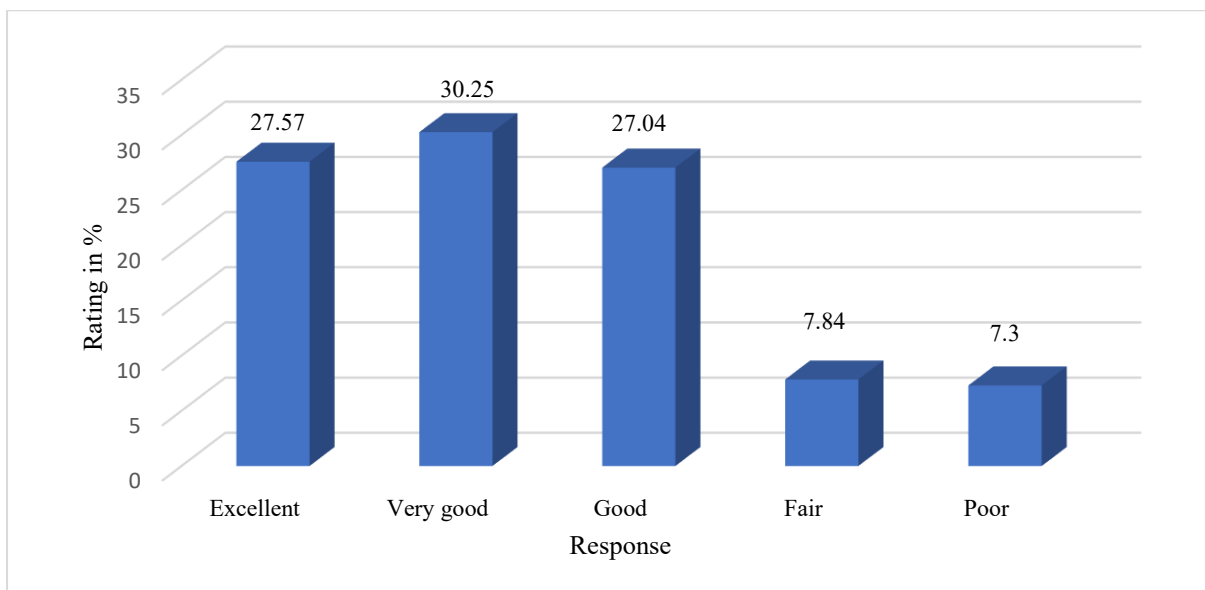


Figure 2

Figure 2 shows the above bar chart-1 depicts the student survey of “Computers and electronic equipment are accessible in the library”. Out of total number of students who participated in the survey, 84.86 % of students were satisfied and 15.14 % of students were dissatisfied. Since above 15 % of the total surveyed students are dissatisfied, the response actions are need to be taken for improving the accessibility of computers and electronic equipment in the library.

Internet facility provided in the Library

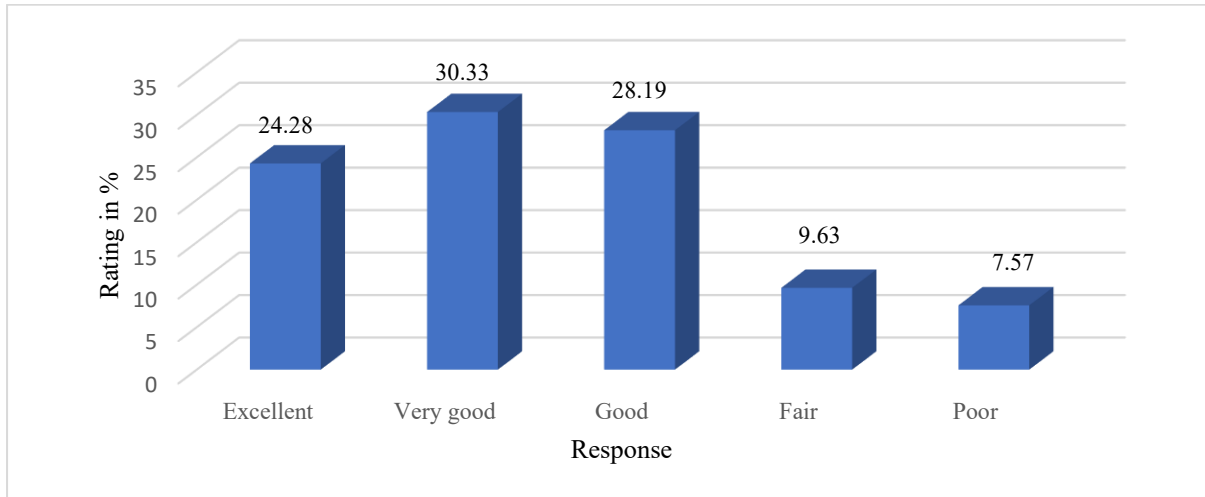


Figure 3

Figure 3 shows the above bar chart-2 represents the student survey of “Internet facility provided in the library”. Out of total number of students who took part in the survey, 82.8 % of students were satisfied and 17.2 % of students were dissatisfied. Since above 15 % of the total surveyed students are dissatisfied, the response actions are need to be taken for improving the internet facility in the library.

Printing and photocopying services are adequate

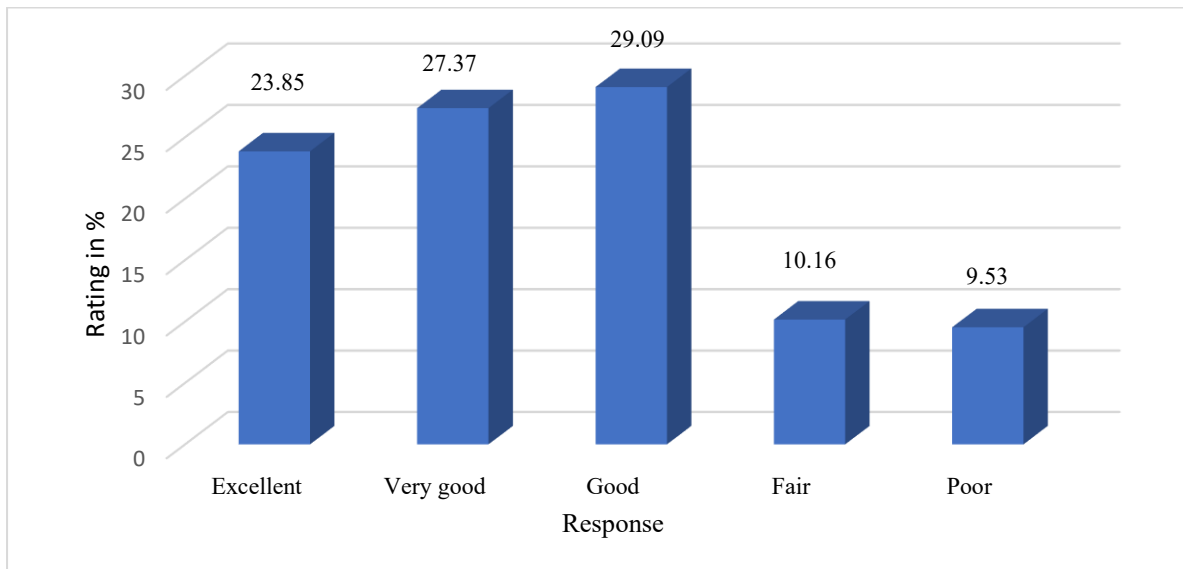


Figure 4

Figure 4 shows the above bar chart-3 depicts the student survey of “Printing and photocopying services are adequate in the library”. Out of total number of students who answered the survey, 80.31 % of students were satisfied and 19.69 % of students were dissatisfied. Since above 15 % of the total surveyed

students are dissatisfied, the response actions are need to be taken for improving the adequate number of printing and photocopying services in the library.

The Library's collection meets my research needs

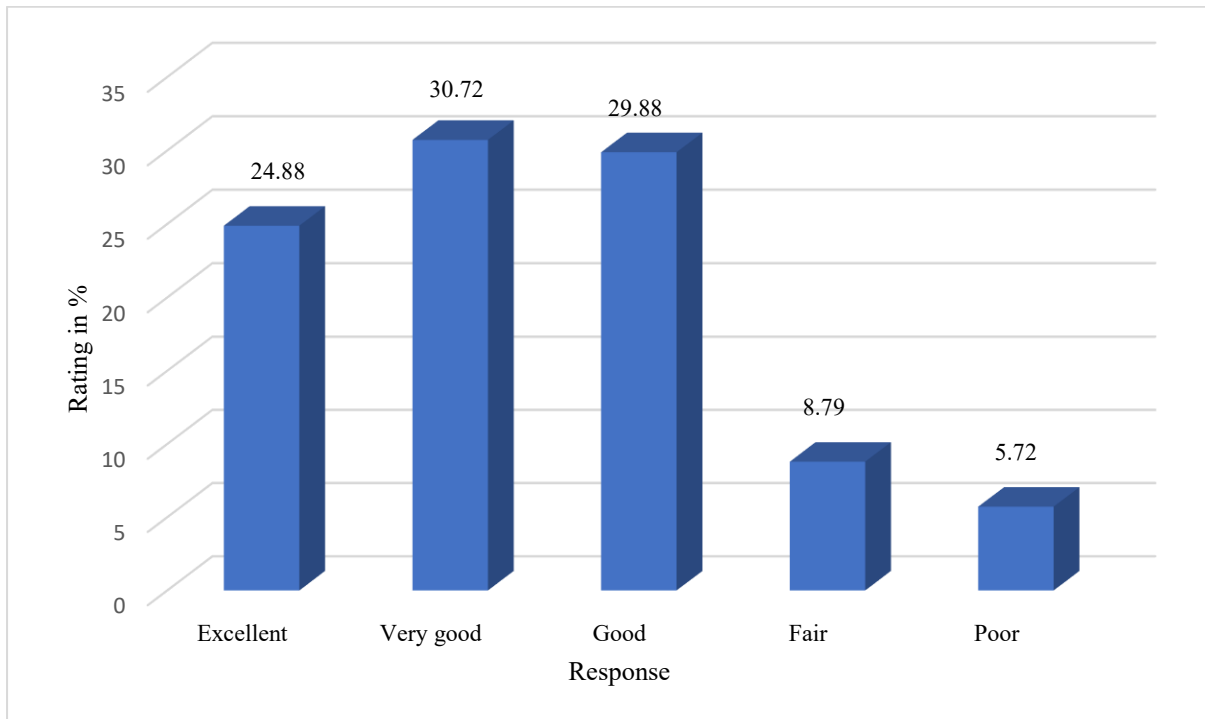


Figure 5

Figure 5 shows the above bar chart-4 presents the student survey of “The library’s collection meets my research needs”. Out of total number of students who took part, 85.49 % of students were satisfied and 14.51 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Group study areas are adequate

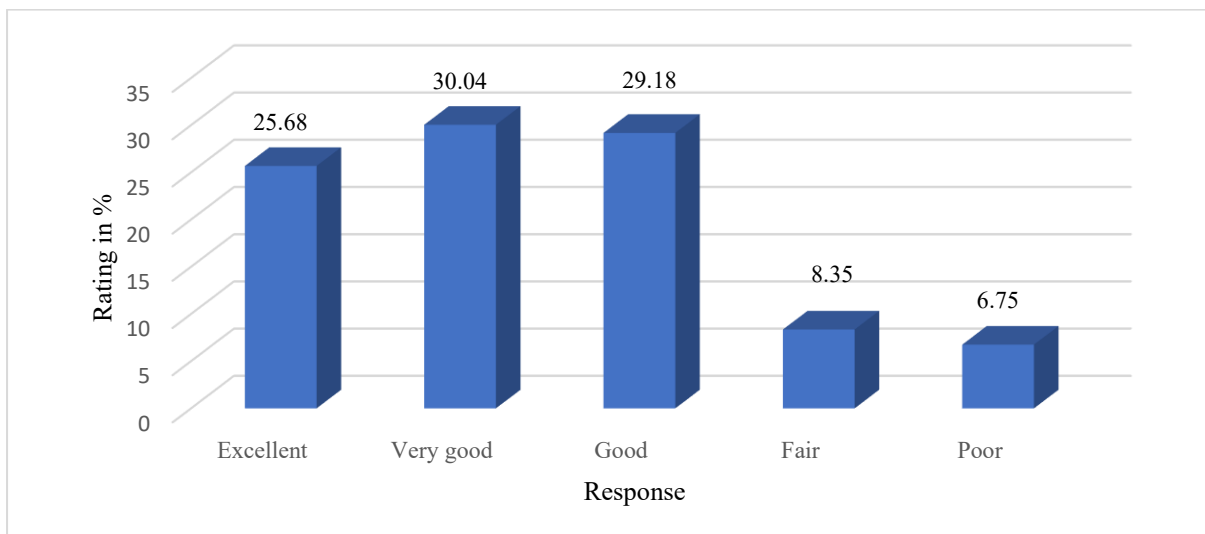


Figure 6

Figure 6 shows the above bar chart-5 depicts the student survey of “Group study areas are adequate in the library”. Out of total number of students who answered, 84.9 % of students were satisfied and 15.1

% students were dissatisfied. Since above 15 % of the total surveyed students are dissatisfied, the response actions are need to be taken for providing the adequate group study areas in the library.

Library staff keeps me informed about new services and collections

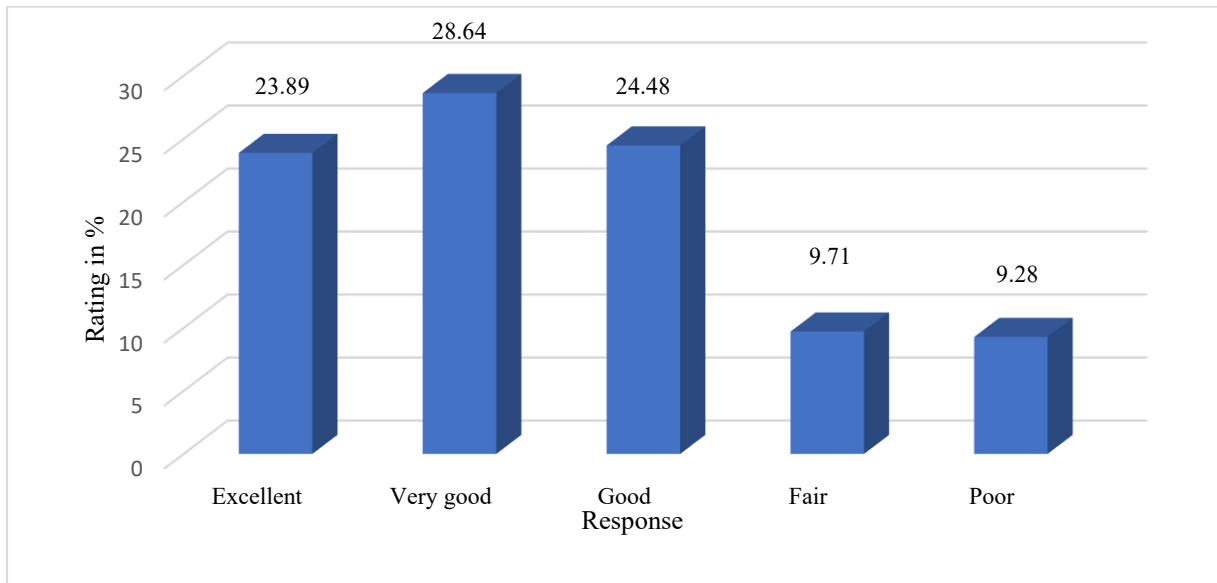


Figure 7

Figure 7 shows the above bar Chart-6 shows the student survey of “Library staff keeps me informed about new services and collections”. Out of total number of students who answered the survey, 81.01 % of students were satisfied and 18.99 % of students were dissatisfied. Since above 15 % of the total surveyed students are dissatisfied, the response actions are need to be taken for improving the circulation of information about the new services and collections.

Library space is adequate

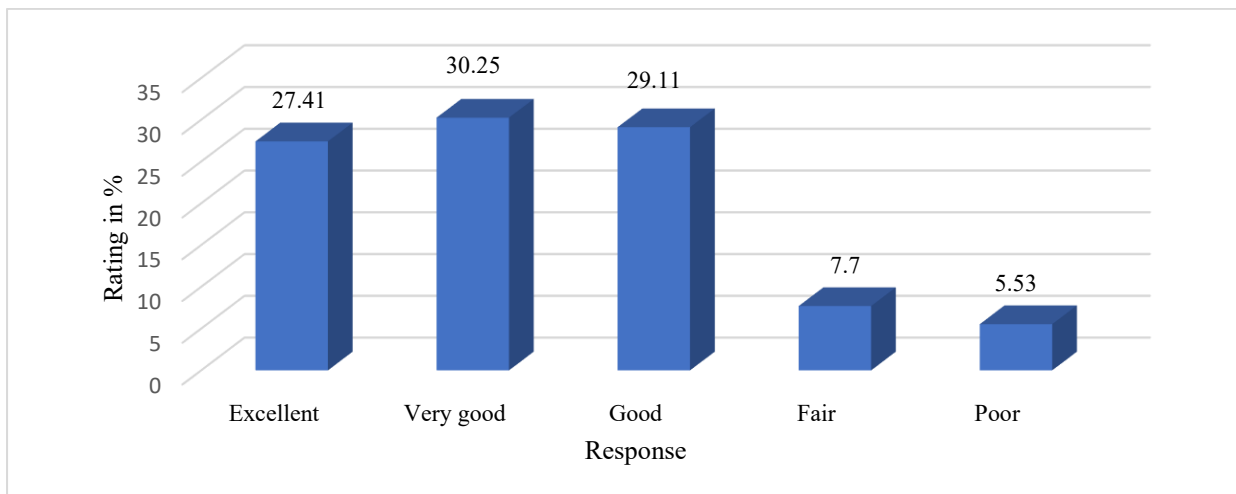


Figure 8

Figure 8 shows the above bar chart-7 presents the student survey of “Library space is adequate”. Out of total number of students who gave feedback, 86.77 % of students were satisfied and 13.23 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Opening hours are adequate

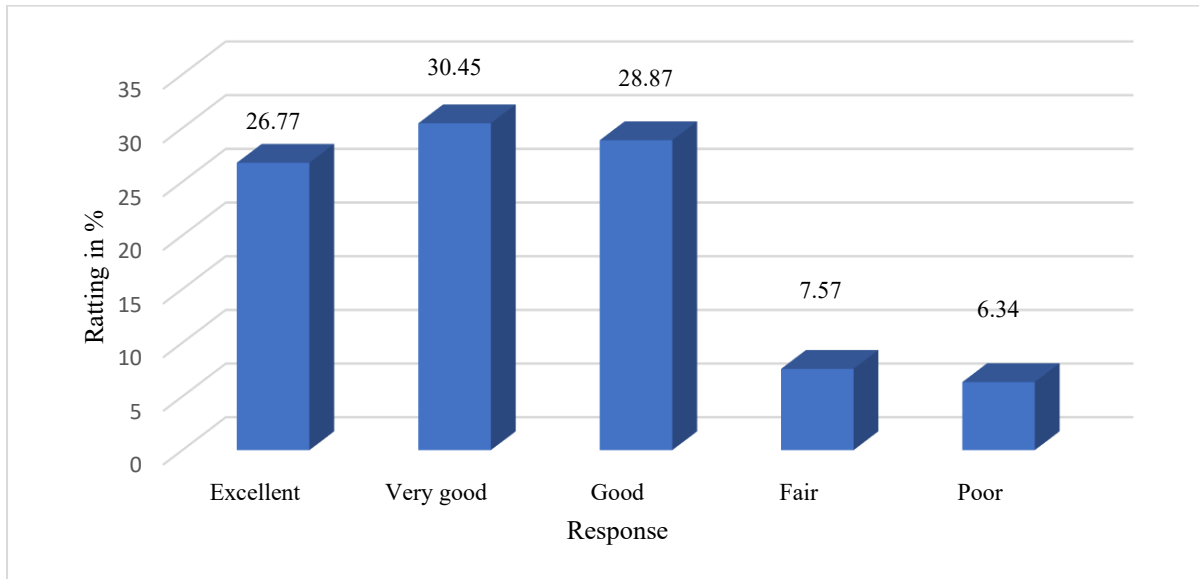


Figure 9

Figure 9 shows the above bar chart-8 depicts the student survey of “Opening hours are adequate”. Out of total number of students who answered the survey, 86.09 % of students were satisfied and 13.91 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Resources are appropriate for my course needs

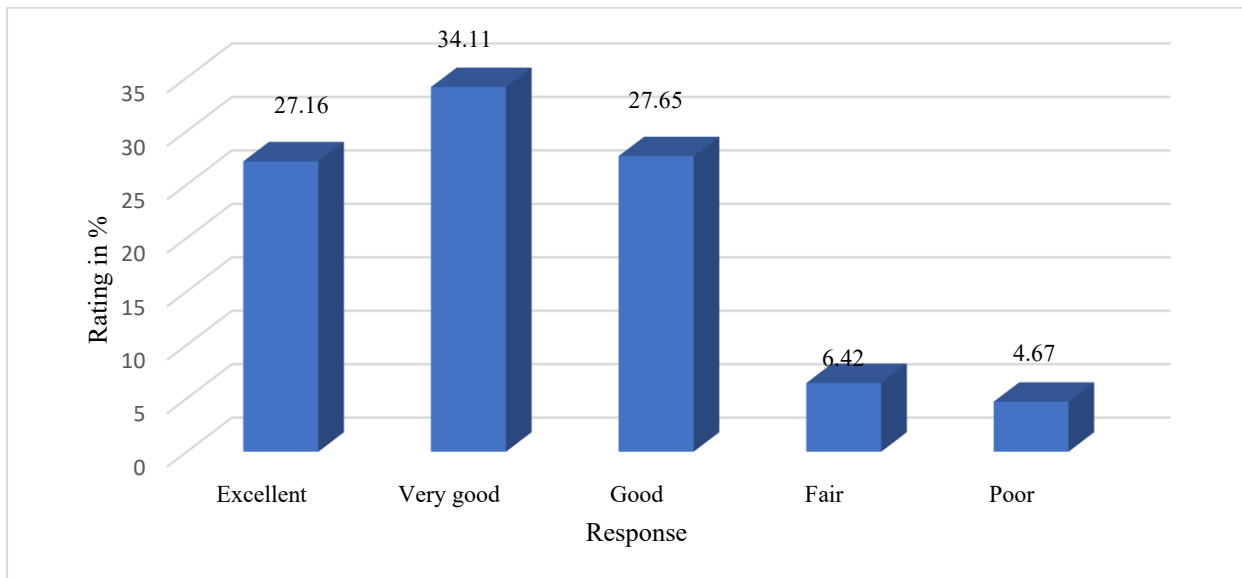


Figure 10

Figure 10 represents the above bar chart-9 depicts the student survey of “Resources are appropriate for my course needs”. Out of total number of students who answered the survey, 88.91 % of students were satisfied and 11.09 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Resources are current and relevant

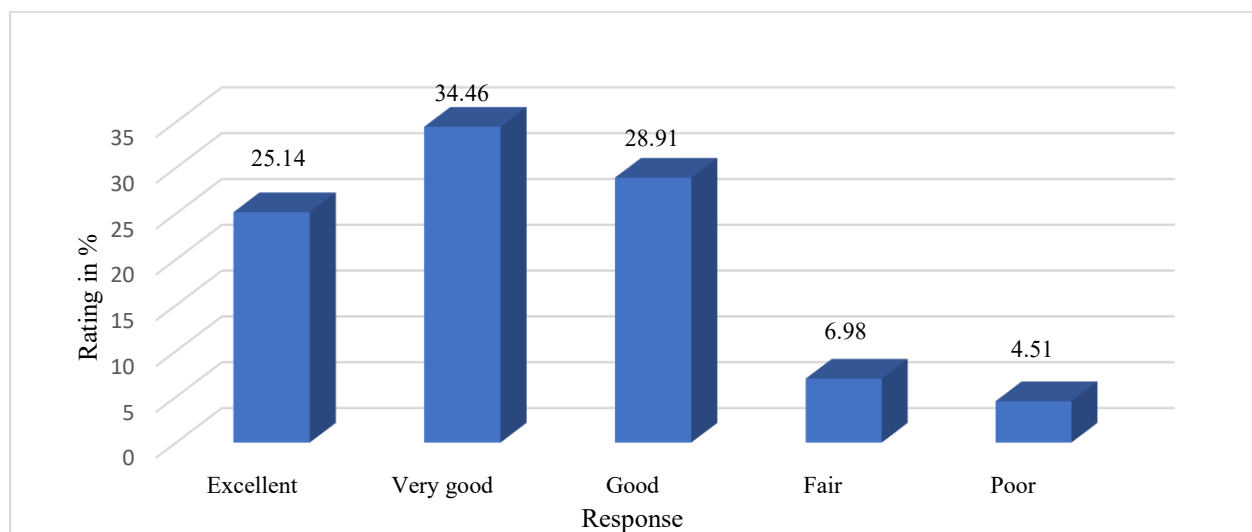


Figure 11

Figure 11 shows the above bar chart-10 depicts the student survey of “Resources are current and relevant”. Out of total number of students who answered the survey, 88.5 % of students were satisfied and 11.5 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Resources are easy to find

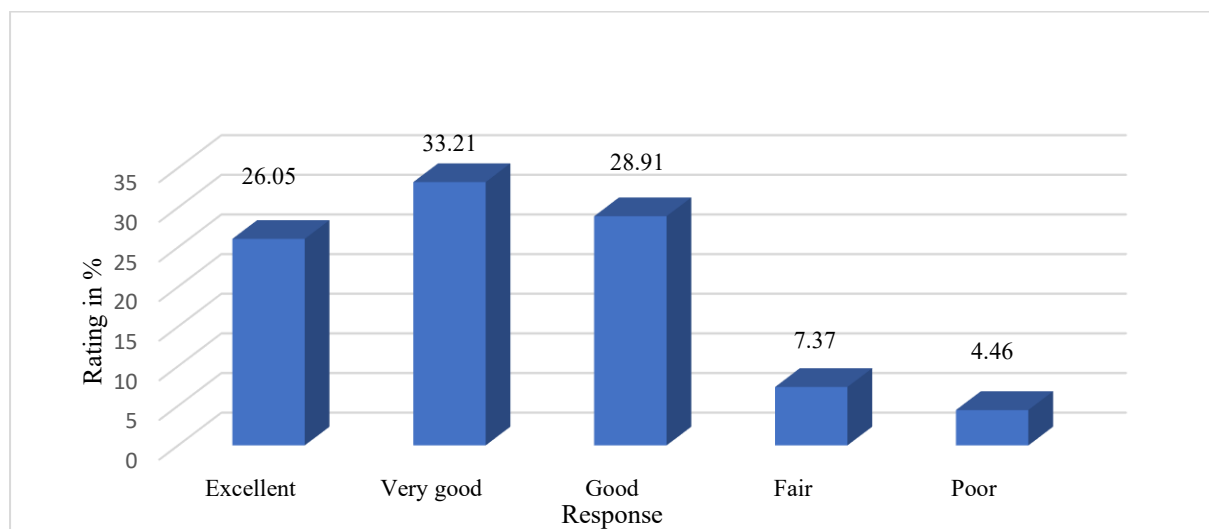


Figure 12

Figure 12 indicates the above bar chart-11 depicts the student survey of “Resources are easy to find”. Out of total number of students who answered the survey, 88.17 % of students were satisfied and 11.83 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Borrowing resources policies and procedures are clearly stated

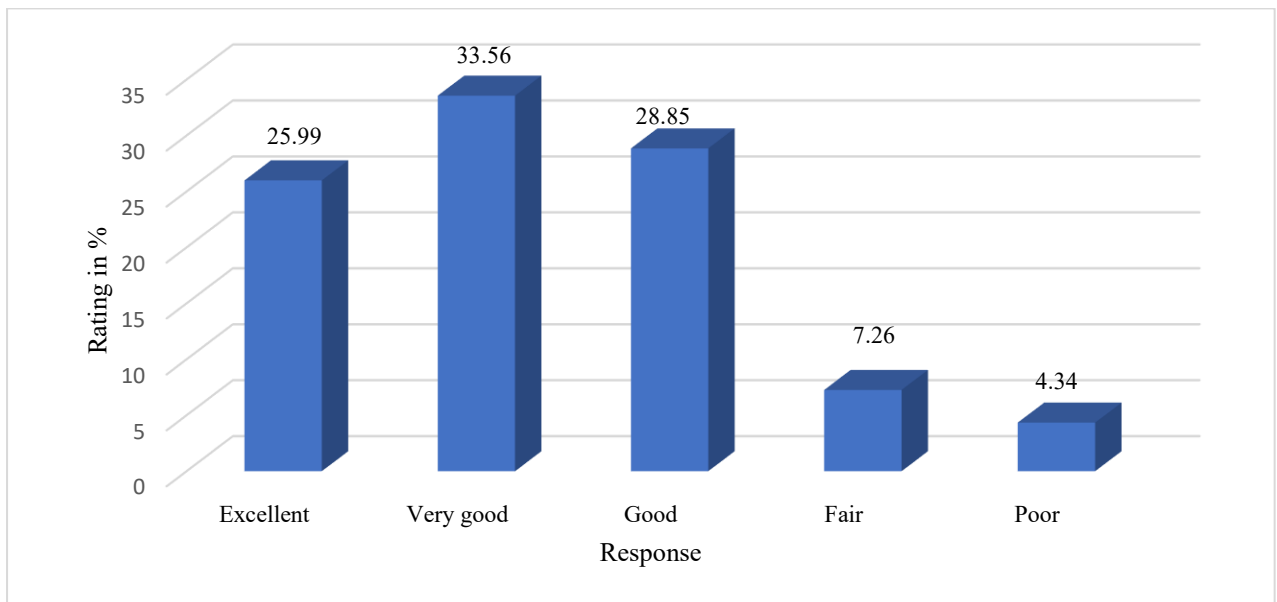


Figure 13

Figure 13 shows the above bar chart-12 depicts the student survey of “Borrowing resources policies and procedures are clearly stated”. Out of total number of students who answered the survey, 88.4 % were satisfied and 11.6 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Recommendations for new or different resources are received by the library staff

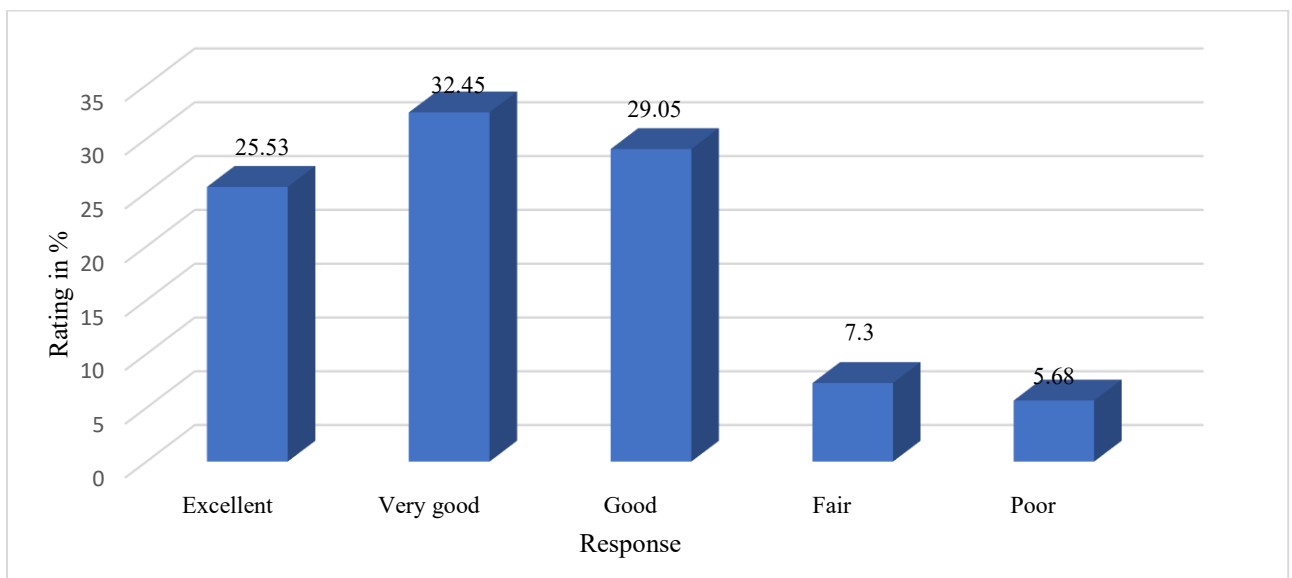


Figure 14

Figure 14 displays the above bar chart-13 depicts the student survey of “Recommendations for new or different resources are received by the library staff”. Out of total number of students who answered the survey, 87.02 % of students were satisfied and 12.98 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Library staff treats me fairly and without discrimination

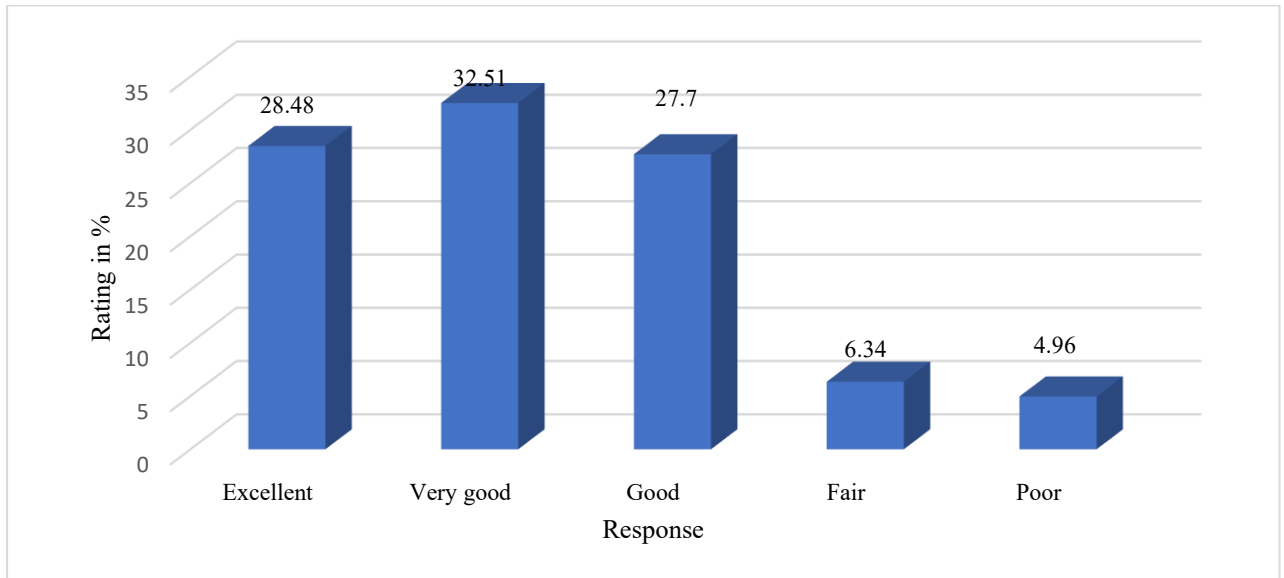


Figure 15

Figure 15 indicates the above bar chart-14 depicts the student survey of “Library staff treats me fairly and without discrimination”. Out of total number of students who answered the survey, 88.7 % of students were satisfied and 11.3 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Library staff are professional in their dealings with students

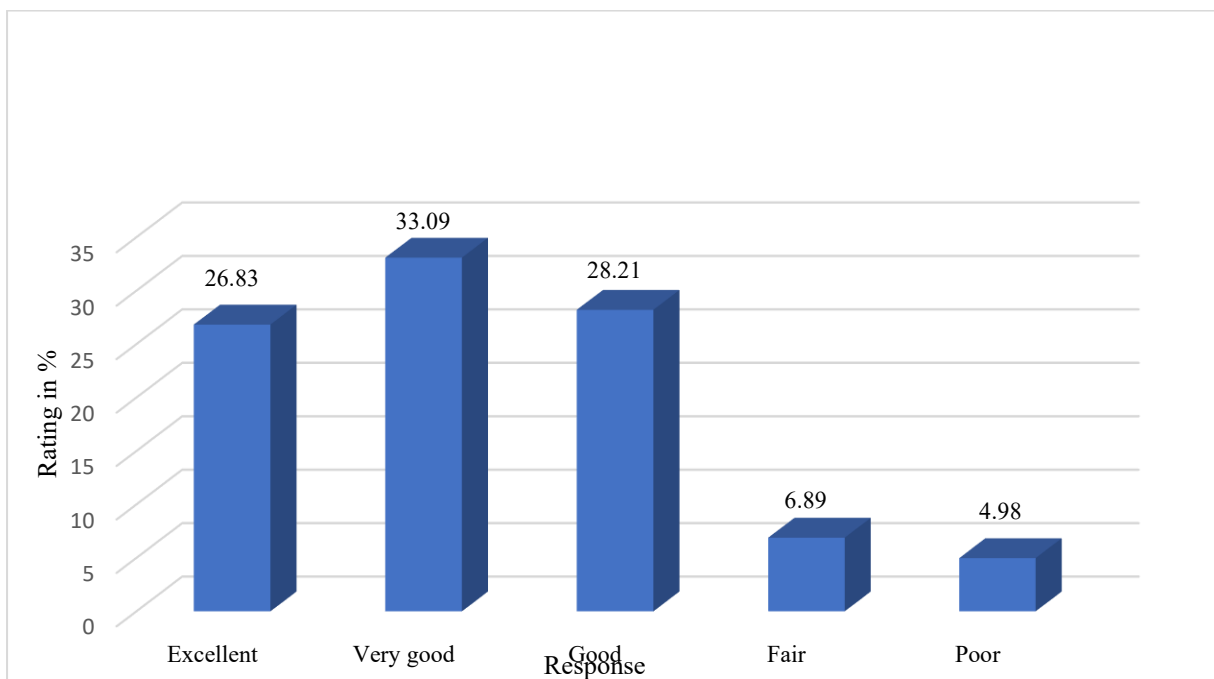


Figure 16

Figure 16 indicates the above bar chart-15 depicts the student survey of “Library staff are professional in their dealings with students”. Out of total number of students who answered the survey, 88.13 % of

students were satisfied and 11.87 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Library staff are friendly

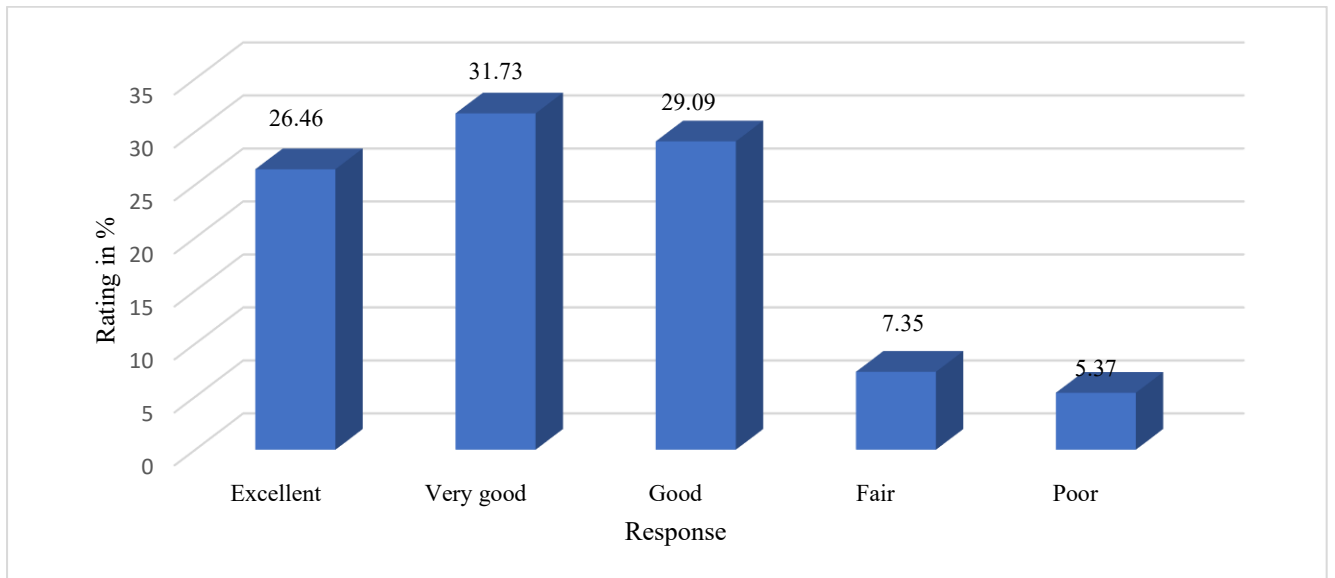


Figure 17

Figure 17 indicates the above bar chart-16 depicts the student survey of “Library staff are friendly”. Out of total number of students who answered the survey, 87.28 % of students were satisfied and 12.72 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Library staff are knowledge

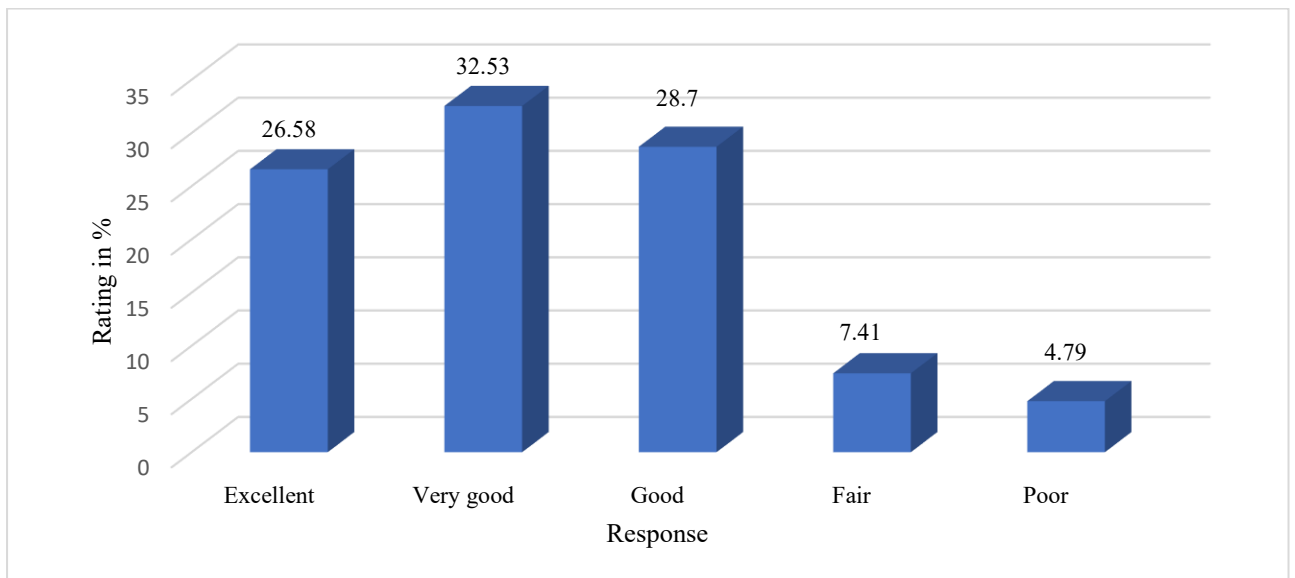


Figure 18

Figure 18 indicates the above bar chart-17 depicts the student survey of “Library staff are knowledgeable”. Out of total number of students who answered the survey, 87.8 % of students were satisfied and 12.2 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Library staff provides quality service

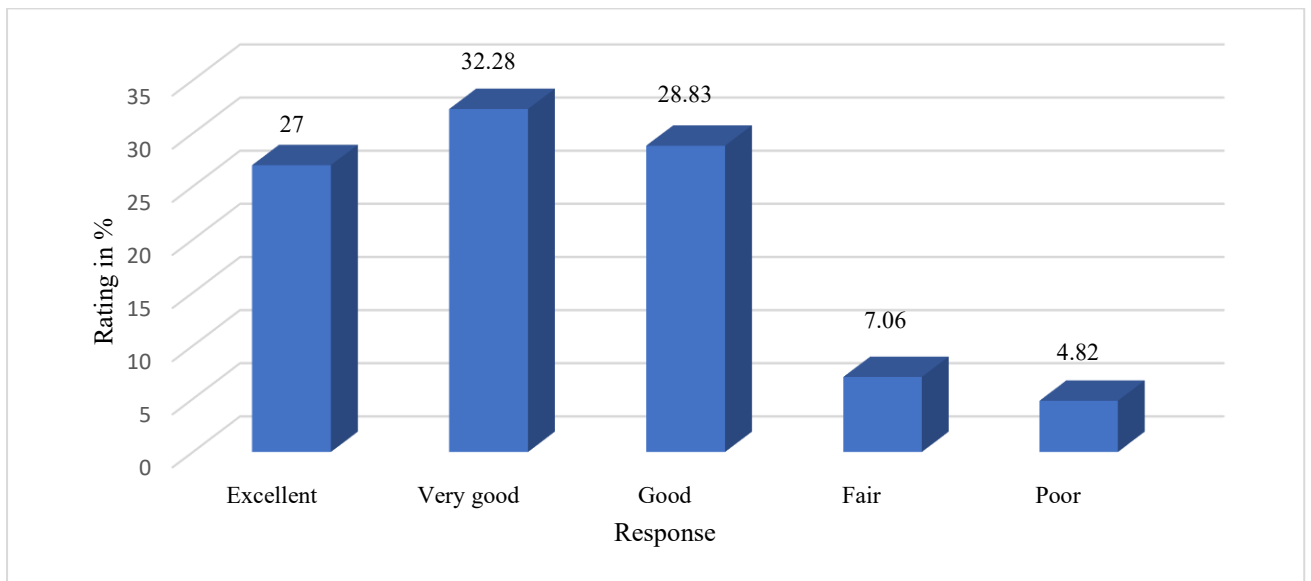


Figure 19

Figure 19 displays the above bar chart-18 depicts the student survey of “Library staff provides quality service”. Out of total number of students who answered the survey, 88.11 % of students were satisfied and 11.89 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.

Library staff responds in a timely manner

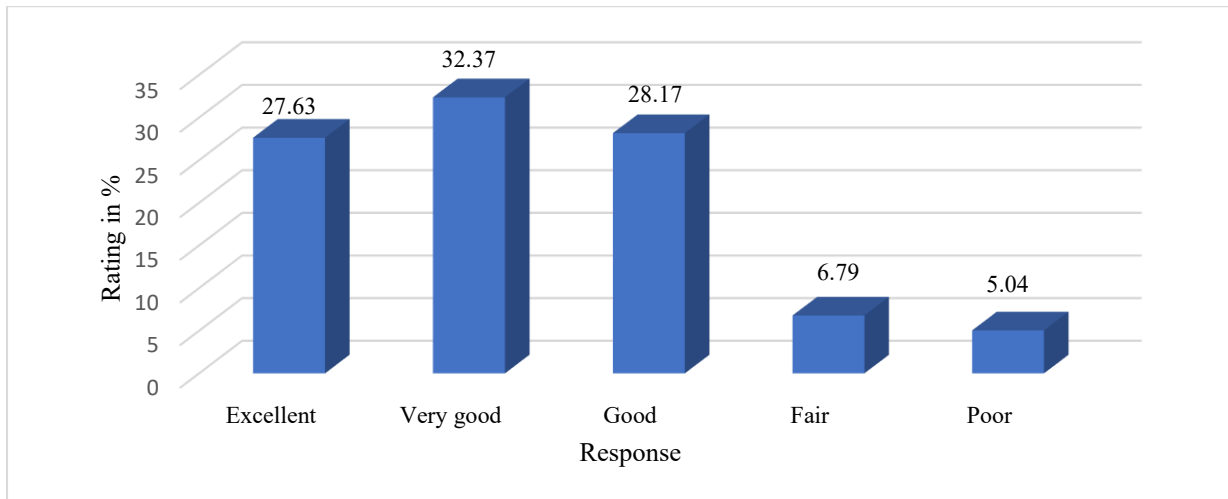


Figure 20

Figure 20 shows The above bar chart-19 depicts the student survey of “Library staff responds in a timely manner”. Out of total number of students who answered the survey, 88.17 % of students were satisfied and 11.83 % of students were dissatisfied. Since the percentage of dissatisfied students are below 15%, no actions are needed.