



INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

Dundigal, Hyderabad - 500 043, Telangana

STUDENT SATISFACTION SURVEY ON LIBRARY FACILITIES

Roll Number			
Name of the Student			
Gender			
E-mail ID			
Student Phone Number			
Student Aadhar Number			
Program	B. Tech	M. Tech	MBA
Department			
Year and Semester			

Please indicate your level of satisfaction concerning the library facilities by completing the following statements:

S.No	Particulars	Strongly agree / Excellent (5)	Agree / Very good (4)	Neutral / Good (3)	Disagree / Fair (2)	Strongly disagree / Poor (1)
1	Computers and electronic equipment are accessible in the library					
2	Internet facility provided in the Library					
3	Printing and photocopying services are adequate					
4	The library's collection meets my research needs					
5	Group study areas are adequate					
6	Library staff keeps me informed about new services and collections					
7	Library space is adequate					
8	Opening hours are adequate					

Please indicate your level of satisfaction concerning the resources by completing the following statements:

S.No	Particulars	Strongly agree / Excellent (5)	Agree / Very good (4)	Neutral / Good (3)	Disagree / Fair (2)	Strongly disagree / Poor (1)
1	Resources are appropriate for my course needs					
2	Resources are current and relevant					
3	Resources are easy to find					
4	Borrowing resources policies and procedures are clearly stated					

5	Recommendations for new or different resources are received by the library staff					
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Please indicate your level of satisfaction concerning customer service by completing the following statements:

S.No	Particulars	Strongly agree / Excellent (5)	Agree / Very good (4)	Neutral / Good (3)	Disagree / Fair (2)	Strongly disagree / Poor (1)
1	Library staff treats me fairly and without discrimination					
2	Library staff are professional in their dealings with students					
3	Library staff are friendly					
4	Library staff are knowledgeable					
5	Library staff provides quality service					
6	Library staff responds in a timely manner					

Suggestions for further Improvement
